



HOLLAND DEPARTMENT OF PUBLIC SAFETY



2022 ANNUAL REPORT

ADMINISTRATION



Matt Messer
Chief of Public Safety Services



Rick Walters
Captain of Investigative Services



Bob Buursma
Captain of Police Services



Keith Mulder
Captain of Patrol Operations



Chris Tinney
Captain of Fire Operations



We are pleased to present our annual report for 2022. We continue to focus on our core values, the continuous pursuit of excellence and building on our community policing philosophies to protect and serve all community members and visitors to Holland.

We understand that community support and trust is earned through consistent quality service, compassion, respect and community involvement. We take nothing for granted and understand that our reputation rises and falls with each and every interaction.

This year was our first year for full implementation of our body cameras. We were also heavily involved with the planning for new fire stations that are scheduled to begin construction in 2023. We look forward to the upgrades that will help enhance our service delivery to the community.

Our annual Battle of the Badges softball game raised money for the community organization Heights of Hope. Our Polar Patrol Ice Cream Truck appeared at 112 events and served over 21,000 ice cream treats this year. Our Community Policing Officers were involved in over 245 school and community programs.

The Crisis Intervention Team partnership with the Ottawa County Mental Health and Ottawa County Sheriff's Office has been a huge success. This team has provided services in 434 cases since it was established in September of 2021.

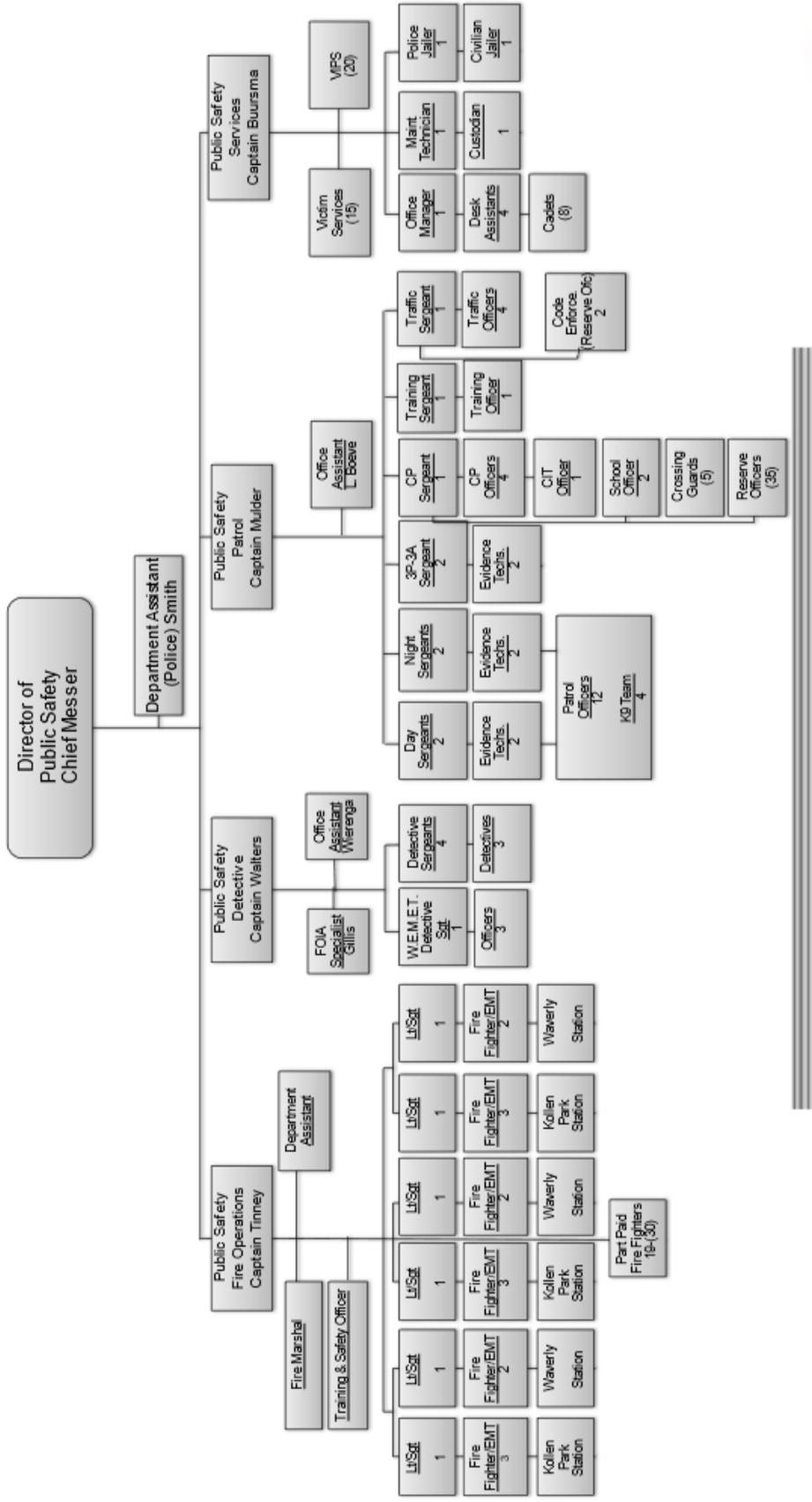
We spent most of 2022 working to obtain MACP Law Enforcement Accreditation status for our Police Services. We were fully accredited in October 2022 and became only the 50th police department in the state to reach this goal. Less than 10% of law enforcement agencies in Michigan are accredited agencies.

Strategic Planning for the entire Public Safety Department also began in 2022. This is a 3 to 5-year plan to assist with analyzing our processes and staffing to help improve operational efficiencies. We look forward to using this planning to facilitate continuous improvement for many years to come.

We wish everyone a safe and successful 2023!!

Respectfully submitted,

Matt Messer
Chief of Public Safety Services
City of Holland





Police Services



Received Michigan Law Enforcement Certificate of Accreditation

2022 ANNUAL REPORT

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INCIDENT STATISTICS

OFFENSE AND INCIDENT REPORT

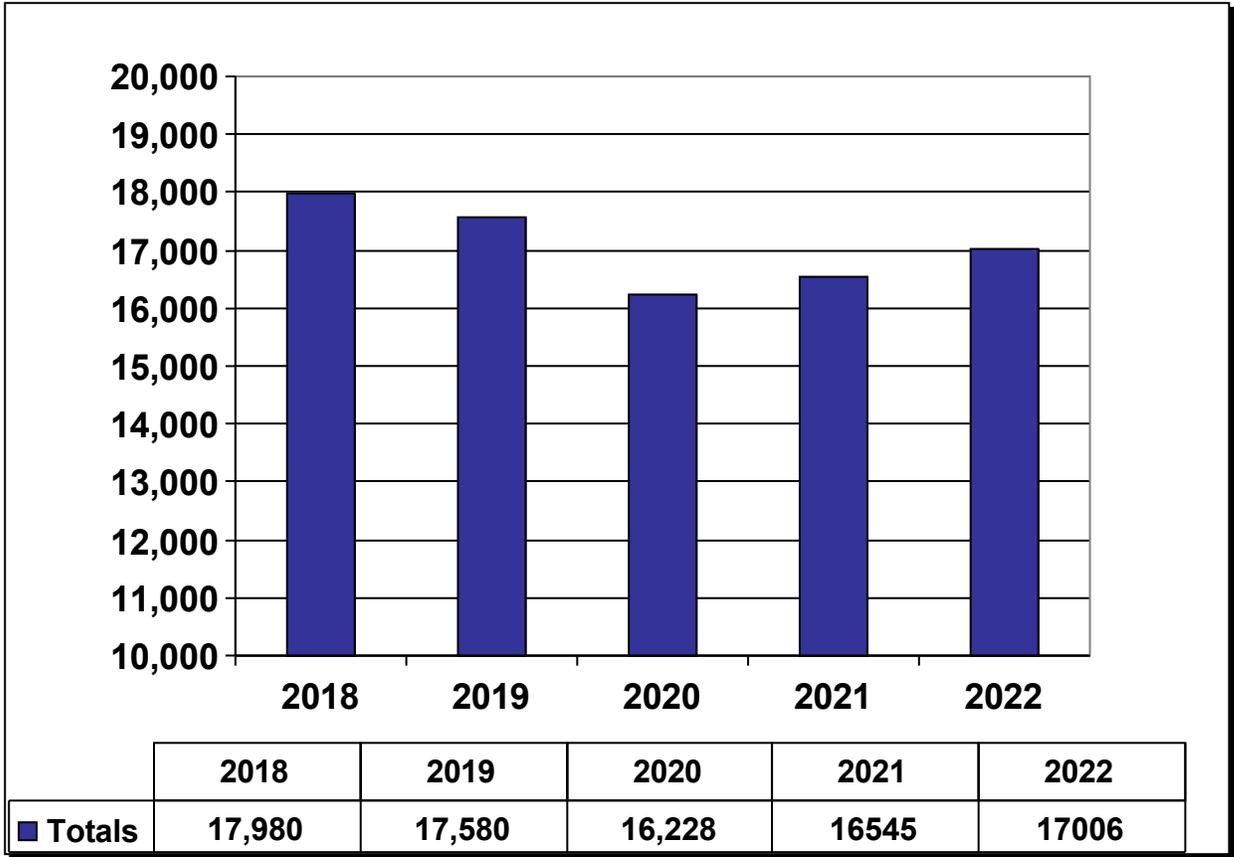
*Numbers show all offense types investigated. Some calls involve multiple offense types.

<u>CRIME CALLS</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
CRIMINAL OFFENSES PART I	1,917	1,765	1,737
Murder/Manslaughter	0	1	2
Kidnapping (including parental)	3	5	5
Criminal Sexual Conduct	79	77	67
Robbery	10	15	5
Assaults (including Domestic Assaults)	550	512	545
Intimidation/Stalking	105	127	107
Arson	3	1	1
Burglary	46	47	20
Larceny	352	346	347
UDAA	35	35	31
Forgery	17	10	12
Fraud	160	182	152
Embezzlement	7	8	10
Stolen Property	11	4	8
Malicious Damage to Property	264	198	195
Retail Fraud	121	57	82
Controlled Substance Violation	94	77	94
Sex Offense	8	8	18
Weapons Offense	51	51	35
Extortion	1	4	1
CRIMINAL OFFENSES PART II	2,052	2,289	2,201
Burglary-Unlawful Entry	33	24	22
Fraud-Bad Checks	9	10	17
Obscenity	1	15	6
Family-Abuse/Neglect Nonviolent	17	28	21
Liquor Violations	46	36	18
Hinder & Obstruct Police	541	592	565
Disorderly	634	617	630
OWI	123	122	110
Health and Safety	22	41	27
Trespassing	37	25	25
Runaway	43	29	43
Other	18	18	11
Other Traffic Offenses (Criminal)	528	732	705
Negligent Homicide	0	0	1

OFFENSE AND INCIDENT REPORT (cont'd)

<u>SERVICE CALLS</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Medical Emergency, Airplane Crash	297	340	293
Suicide Attempt/Mental Complaint	342	411	524
Alarm	612	542	567
Family/Peace Officer/Civil/Neighbor	1,467	2,288	2,263
Failure to Pay/Civil	14	19	28
Animal Bite/Vicious Animal	24	15	22
Animal Complaint	385	413	447
Abandoned Vehicle/VIN Inspection	268	318	323
Assist/Warrant Arrests	631	571	631
Lost/Missing Person or Child	57	51	60
Suspicious	2,113	2,006	2,137
Traffic and Parking	1,968	2,001	2,112
Assist General Public Miscellaneous	3,169	3,380	3,467
Liquor Law/MIP-Alcohol or Marijuana	31	27	9
Executive Order Investigations	64	-	-
<u>MOTOR VEHICLE CRASHES</u>			
Property Damage Crashes	804	925	988
Personal Injury Crashes	167	182	220
Fatal Crashes	3	2	1
<u>TOTAL INCIDENTS REPORTED</u>			
Total Incidents Responded To	16,228	16,545	17,006
Crime Calls-Incidents Responded To	3,812	3,054	2,914
-Actual Offenses Investigated, may include multiple offenses per call	3,969	4,054	3,938
Service Calls	11,442	12,382	13,068
Motor Vehicle Crashes	974	1,109	1,209

INCIDENTS



Lake Michigan Credit Union Breakfast

CRIMINAL ADULT ARRESTS

	<u>2020</u>	<u>2021</u>	<u>2022</u>
Total Number of Offenses	788	794	723

Criminal Offense Arrests-some arrestees are charged with multiple offenses

CRIME TYPE

Assaults	157	163	168
Auto Theft	3	2	4
Criminal Sexual Conduct	5	5	5
Disorderly	19	18	25
Embezzlement	2	0	3
Forgery & Fraud	6	1	4
Larceny/Burglary/Stolen Property	13	16	12
Liquor Laws	2	3	1
MDOP	3	7	14
MISC	95	46	50
Narcotics Violations	19	14	16
Obstructing Justice/Warrant Arrests	314	364	281
OWI	115	111	100
Retail Fraud	17	14	11
Robbery	2	3	2
Sex Offense-Other	2	2	2
Stalking	3	14	12
Weapons	11	11	13





INVESTIGATIVE SERVICES

DETECTIVE BUREAU STATISTICS
Criminal Offenses Investigated by the Detective Bureau

<u>Case Type</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Homicide	0	2	2
Abduction	2	4	6
Sexual Assault	83	80	73
Robbery	7	15	4
Assault & Battery	56	61	53
Aggravated Assault	25	18	17
Stalking	11	9	8
Extortion	1	1	1
Arson	4	2	1
Burglary/Illegal Entry	36	25	17
Larceny	50	83	57
Motor Vehicle Theft	25	28	28
Forgery/Counterfeit	11	7	7
Fraud/Checks	104	119	122
Embezzlement	5	4	6
Stolen Property	8	2	4
Damaged Property	64	25	27
Retail Fraud	21	18	15
Controlled Substances	7	10	18
Other Sex Offenses	7	19	17
Family Offenses	12	22	10
Liquor Law	1	2	4
Obstruct Police/Court	39	31	28
Weapons	26	16	12
Disorderly Offenses	18	15	15
OWI	1	0	2
Hit/Run MV Accidents	4	4	3
Health/Safety	3	5	3
Invasion of Privacy	0	1	0
Trespass	1	2	3
Curfew/Vagrancy	4	0	0
Runaway	14	10	9
Misc. Criminal	12	13	20
Solicitation	0	0	0
Assist Other Dept.	52	30	25
Suspicious	46	48	43
Medical/Death	27	27	28
All Other	32	22	28
TOTAL	819	780	716

JUVENILE REPORT

Criminal Charges brought against Juveniles - 17 years and under (18 years and under as of Oct 2021)

<u>Case Type</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Arson	0	2	0
Assault-Aggravated	8	8	2
Assault-Non-Aggravated	41	48	38
Burglary	3	10	8
Criminal Sexual Conduct	7	7	5
Disorderly-Public Peace	16	16	23
Embezzlement	0	0	0
Extortion	0	0	0
Frauds	1	1	1
Health & Safety	3	5	2
Hit & Run Accidents	1	2	2
Intimidation/Stalking	2	1	2
Kidnapping	0	0	0
Larceny	9	3	15
Liquor Law	1	3	4
Malicious Destruction Property	10	6	10
Miscellaneous Criminal Offenses	10	14	19
UDAA-Vehicle Theft	2	4	5
Narcotics (Drugs & Equipment)	8	12	24
Obstruct Justice/Peace	16	28	15
OWI-Alcohol & Drugs	1	0	2
Retail Fraud	8	13	3
Runaway	15	8	10
Stolen Property	5	1	2
Trespass	1	2	3
Vagrancy	5	0	0
Weapons Offense	4	12	4
Totals	177	206	199

WEST MICHIGAN ENFORCEMENT TEAM (W.E.M.E.T.)



Crystal Methamphetamines Seized

The Holland Department of Public Safety participates in a multi-agency drug enforcement effort in Ottawa and Muskegon counties and is a member of the ATF Task Force. This enforcement effort is supervised and coordinated by the Michigan State Police and is known as the West Michigan Enforcement Team (WEMET). Financial support from the Office of Drug Control Policy and the Byrne Memorial Grant assisted in funding three of the Holland Department of Public Safety Officers assigned to WEMET.

The WEMET team is also comprised of the Holland area gang team which has continued to reduce gang activity by a wide variety of preventative and enforcement measures. The team consists of one HDPS Sergeant, two HDPS Officers, and one Ottawa County Deputy. This team continues to work in conjunction with probation, parole, and the prosecutor's office to monitor known gang members to prevent gang crime. These cases currently involve the seizure of drugs, weapons, and cash, with prosecution being sought at the state and federal levels.

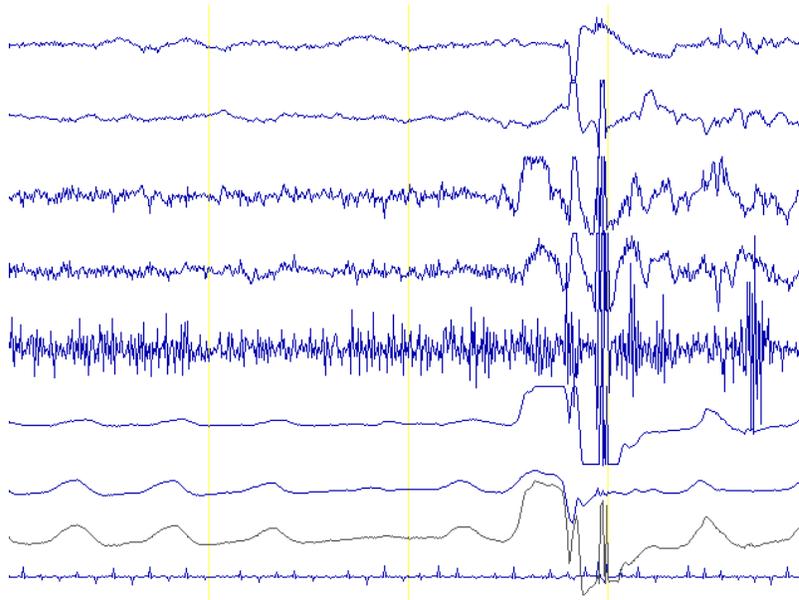
WEMET ACTIVITY	<u>2021</u>	<u>2022</u>
Total complaints investigated	293	326
Holland City/Township complaints	44/26	46/21
Total arrested in Ottawa County	105	81
Total value of forfeitures Adjudicated	\$149,889	\$177,615

FORENSIC COMPUTER INVESTIGATIONS

	<u>2021</u>	<u>2022</u>
Computers/Hard Drives	29	29
Cellphones/Mobile Devices	159	111
Cloud Accounts	12	8
Removable	39	50
Optical (CDs/DVDs)	105	7
Total Devices Examined	344	205

POLYGRAPH EXAMINATIONS

	<u>2021</u>	<u>2022</u>
Polygraphs	17	10



BACKGROUND INVESTIGATIONS

	<u>2021</u>	<u>2022</u>
Backgrounds	23*	18**

* of this total 21 were completed by the Detective Bureau

** of this total all 18 were completed by the Detective Bureau



PATROL OPERATIONS

OFFICER OF THE YEAR



Officer Joel Reimink

The Holland Department of Public Safety-Police Services announced Officer Joel Reimink as the 2023 Police Officer of the Year. Officer Reimink was selected by the HDPS Command Staff after being nominated by his peers for this prestigious award. His nominations cited that he is “a critical part of so many programs” as well as the fact that he is a “very dependable and valued officer”. Officer Reimink began his career with the HDPS as a police cadet in 2003. He started as a patrol officer in 2007 after completing the Grand Valley State University Police Academy.

Over the years Officer Reimink has held a variety of positions including being a Field Training Officer (FTO) and a member of the Department’s Honor Guard. In 2012 he was selected as one of the department’s K9 handlers and continues in that role today. He currently works daily with his K9 partner, PSD Ruthie.

Officer Reimink lives in the Holland area with his wife and three children.



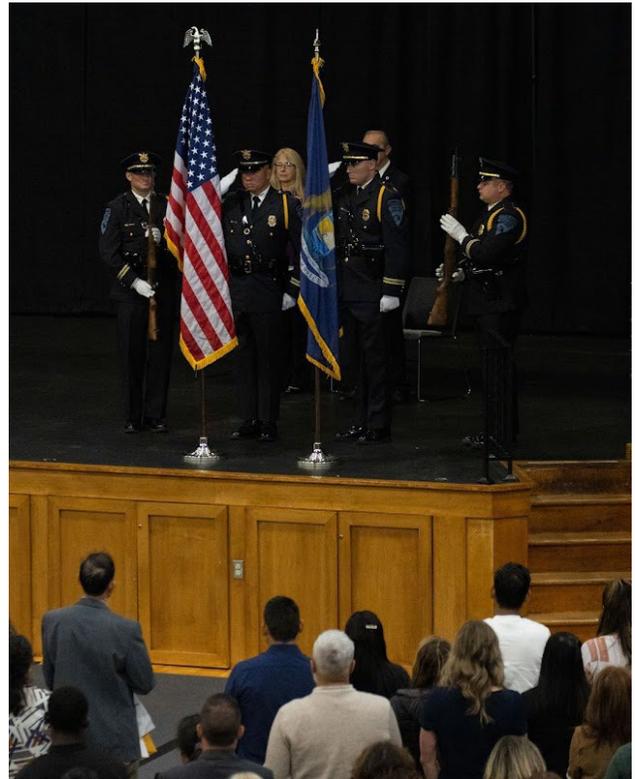
HONOR GUARD



The HDPS Honor Guard is an eight-person team selected from full-time officers within the department. The team was established in 2006 and been involved in 314 details to date. In 2022 Sergeant Brouwer was selected for the Sheriffs & Municipal Memorial Assistance Response Team (SMMART). This is a group of Honor Guard members from all over the State of Michigan that respond to any line of duty death of a police officer. This team offers support for funeral planning, benefit coordination and stress management.



The Honor Guard represents the Holland Department of Public Safety at different details using proper techniques while following Flag Law to ensure respect is shown to our Country, the National Flag and to Fallen Officers. As a Color Guard, the Honor Guard Marches in every Tulip Time Parade and Memorial Day Parade. Other details are posting of the colors, flag raisings, funerals and presentation of the colors. In 2022 the HDPS Honor Guard was a part of 33 details including a flag folding ceremony for the passing of K9 Saro and assisted in the funeral of Deputy Shuff in Clare County MI. HDPS Honor Guard posts the colors at every naturalization ceremony held in Holland. The picture above is the first one held at the Civic Center.



SPECIAL ENFORCEMENT TEAM (S.E.T.)



The Special Enforcement Team (S.E.T.) is a fourteen-member tactical team that specializes in responding to critical incidents and incidents calling for specialized responses, tactics, equipment, and/or unique team operations. The S.E.T. is under the direction of Captain of Patrol Operations Keith Mulder with Sergeant Shaun Tubergen as Team Leader.



Due to the specialized training, equipment, tactics, and physical readiness required to perform special job functions, there are additional standards required of the S.E.T. To be selected for the team, applicants must pass a physical assessment test, range stress course and interview. All team members must regularly pass a physical assessment test, qualify with M4 rifles in addition to other patrol weapons, and be certified in chemical munitions, less-lethal munitions, and distraction devices.

Some of the specialized equipment used is ballistic tactical body armor and helmets, ballistic shields, breaching tools, chemical agents and masks, tactical ladders, mirrors, pole cameras, camera robots, night vision, and an armored HUMVEE.



The S.E.T. regularly trains in tactical and stress range courses with handgun and rifle, house entries and searches, perimeters, field movements, large building movements, active-shooter response, hostage rescue and vehicle assaults. The team also trains with the K9 Team, the Crisis Negotiating Team, the Ottawa and Allegan Tactical Teams, and is a member of and trains with the West Michigan Tactical Officers Association (WMTOA).

The situations that the team most commonly respond to are barricaded armed subjects threatening violence, barricaded suicidal subjects, search or arrest warrants where there is a potential for weapons or violence, high-risk felony apprehension and high-risk traffic stops. The S.E.T. members also assist in training other officers in patrol tactics and response to high-risk situations.



DRUG RECOGNITION EXPERT (DRE)



The Drug Evaluation and Classification Program

This Drug Evaluation and Classification Program (DECP) process has been in use for over 40 years and has been recognized by law enforcement agencies and courts around the world as being a reliable and effective tool for the investigation of impaired driving offenses.

DRE officers receive significantly advanced training in the investigation of impaired driving, drug trends, case law, and court testimony. DRE officers are required to maintain a high standard of proficiency, engage in continuing education, and must recertify every two years.

DRE officers are utilized in impaired driving investigations where drugs are suspected, or in fatal or serious injury crash investigations, to thoroughly investigate suspected impairment. The DRE officer conducts a *Drug Influence Evaluation* utilizing a standardized and systematic 12-step process which includes a brief medical check of vital signs, a suspect interview, SFST and ARIDE testing, and other specialized observations to determine whether or not a person is under the influence of a drug, and which specific category or combination of categories of drug that person may be under the influence of.

While on-duty, DRE officers engage in pro-active impaired driving enforcement and may be called to assist another officer or deputy who initiated an investigation on their own.

The Ottawa County Drug Recognition Expert Cadre

Law Enforcement Agencies in Ottawa County currently have four certified Drug Recognition Expert (DRE) officers who coordinate responses to on-duty incidents and provide on-call, off-duty coverage for assistance in investigating impaired driving incidents involving drugs, or impaired driving incidents involving fatal or serious injury crashes. Ottawa County is additionally served by two DRE-trained assistant prosecuting attorneys who have specialized training in impaired driving prosecution and relevant case law.

Officer Barrett of the Holland Department of Public Safety serves as a Drug Recognition Expert since 2019 and a Standardized Field Sobriety Test Instructor since 2022. Additional Drug Recognition Experts in Ottawa County are supplied by Grand Valley State University, DPS, Grand Haven DPS and Ottawa County Sheriff's Office.

Enforcement & Facts

- The Holland Department of Public Safety had **110** OWI arrests in 2022 as a department.
- Ottawa County Drug Recognition Experts completed **37** DRE evaluations on drivers suspected to be under the influence of a drug.
- The DRE Cadre of Ottawa County have partnered with ROADD (Reducing Ottawa Area Drunk Driving) to collaborate in reducing the amount of drunk and drug driving that occurs in Ottawa County.
- There are currently 123 active Drug Recognition Officers in the state of Michigan, who conducted 343 evaluations in the 2022 year.
- The top three drug categories observed were cannabis at 43%, stimulants at 27%, and depressants & narcotic analgesics tied at 26%.

EVIDENCE TECHNICIANS



In 2022 the Evidence Technician Unit consisted of Officer Dozeman, Officer Magdaleno, Officer Wolters, and Officer Thayer. Officer Dozeman has transitioned to his role in the HDPS lockup facility, however, will still carry on assisting with evidence collection and processing as needed.



HDPS Evidence Technicians patrol and respond to calls for service just as other officers do within the patrol unit. Other duties of the Evidence Technicians also include crime scene and evidence processing, court preparation and presentation of evidence, and booking and care of inmates lodged at the HDPS lockup facility. Technicians receive training in the use of forensic equipment such as: cameras, chemicals, powders, and ALS (alternate light source) equipment.

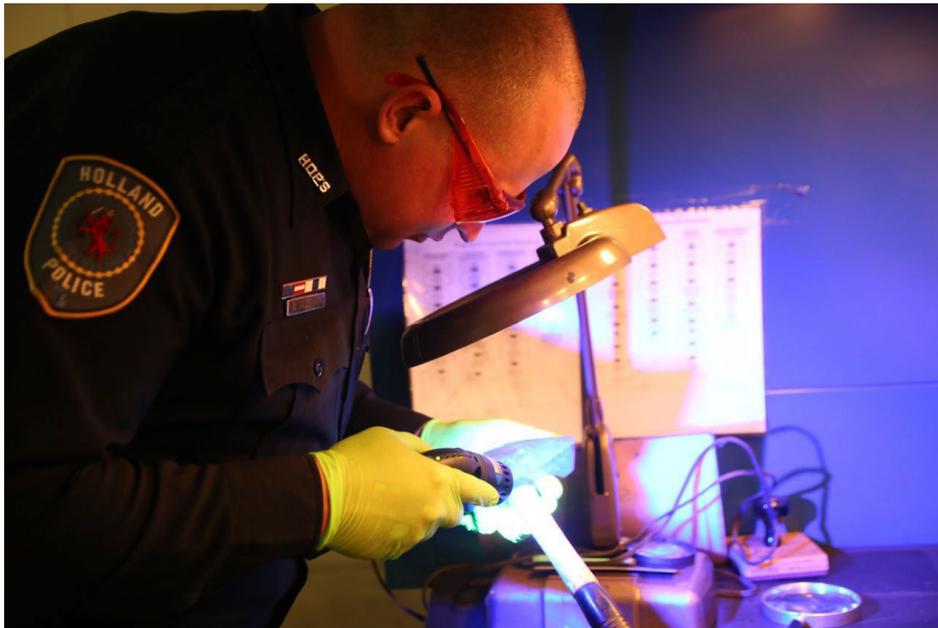
At a crime scene, Evidence Technicians often record incidents through photography and video. They also make determinations as to what evidence needs to be collected and/or processed on the crime scene. Examples of processed and collected evidence may include fingerprints, footwear impressions, tool marks, trace material, DNA, digital evidence and any other item(s) that may have been used in a crime.

The lab at HDPS is used by technicians to process and analyze evidence that is not suitable to be processed or analyzed at the scene. Some evidence requires processing in a controlled environment due to poor weather conditions (heat, cold, wind, precipitation, etc.) or due to the method used for collection.

In the HDPS lock up facility, Evidence Technicians are responsible for the monitoring, processing, and welfare of any inmates. The lockup facility requires special training for proper operation, as well as constant monitoring of inmates. Evidence Technicians are often called upon to process an inmate who was arrested, fingerprint the inmate, and assist the courts with video arraignments. Evidence Technicians may also be tasked with details such as: transporting an ill inmate to the hospital, transporting violent/suicidal inmates to the Ottawa County Jail, and assisting with prisoner transports to and from other jurisdictions.

In 2022 the Evidence Technician Unit conducted investigations where photography, evidence collection, and scene preservation were imperative in solving crimes. These investigations include assaults, robberies, destruction of property, fraud, and many other types of incidents. Evidence collected from these investigations often lead to cases being solved and suspects being identified and arrested.

Evidence Technicians are a crucial part of the HDPS team and are committed to excellence within their field. Their assistance in both the response, investigation, and administrative function of their position are instrumental in the operations at HDPS. Their commitment and dedication to their profession is a great asset to the department and the community as a whole.



CRISIS INTERVENTION TEAM



The Crisis Intervention Team was established in September 2021 to aid members of the public who are experiencing a mental health crisis. It is a partnership between the Holland Department of Public Safety, Ottawa County Community Mental Health, Ottawa County Sheriff's Office, Zeeland Police Department, and the Grand Haven Department of Public Safety. HDPS has a full-time police officer assigned to the team and office space is provided in the police building for Ottawa County Community Mental Health clinicians.

The HDPS Crisis Intervention Team worked on 434 total cases from September 2021 through December 2022.

In 2022 the Crisis Intervention Team hosted two trainings for a total of 40 local law enforcement officers. The weeklong training teaches officers crisis intervention skills and techniques.



CRISIS NEGOTIATION TEAM

The HDPS Crisis Negotiation Team (CNT) is made up of 5 members. CNT works on an on-call basis and trains several times a year in the areas they may be utilized such as:



- Barricaded subjects
- Hostage negotiations
- Suicidal subjects

On every call-out our CNT uses a primary and secondary negotiator, intelligence officer, scribe, and team leader. Although the CNT members all have their strengths, they are trained in every position of the team. As circumstances change, the CNT needs to be fluid and able to change with the dynamics of the situation.

Team members not only utilize the skills of the Crisis Negotiator during callouts, but also during everyday police activities. While the entire CNT does not work side-by-side on a daily basis, CNT members share and utilize their skills to assist their fellow officers on their respective assigned shifts.

All of the team members have gone through a minimum of a 40-hour certification course. This training, primarily hosted by the Federal Bureau of Investigation, covers a gamut of topics and consists of classroom training and many hands-on scenarios.

As the CNT continues to train and stay updated with today's technology, they continue to face changes such as negotiation through texting as well as other various types of social media. This has demanded they stay on top of new trends and ways of communication as it is a staple of what and how they carry out their duties.

The overall mission is to seek out a peaceful resolution to a potentially violent situation through listening and dialogue.



This year has been, after experiencing a difficult time in many ways due to the Covid-19 Pandemic, a progressive year for CNT. More opportunities to train have been taken advantage of by CNT members. Some of those trainings have included, but have not been limited to, hands on and scenario-based trainings. Scenario based trainings assist CNT members to stay on top of their skills and work to make positive progression.



In 2022 CNT members attended an annual CNT conference. At this conference, MAHN (Michigan Association of Hostage Negotiators), hosts Crisis/Hostage Negotiation Teams from many different Michigan law enforcement agencies. Various topics pertaining to negotiations and even case studies are covered. The conference also allows for all teams attending to connect, build contacts and network creating a state-wide resource for information sharing.

As we move forward into 2023, we look forward to a year of safety, increased training opportunities, and helping our community come to safe resolutions without harm to anyone.

The present team members are Sergeant John Weatherwax, Officer Rob Borowski, Officer Casey Howe, Officer Sarai Ramos, and Officer Santiago Magdaleno.

TRAFFIC SERVICES UNIT

The Traffic Services Unit of the Holland Department of Public Safety continues to provide traffic education, control, and selective enforcement in the City of Holland. Four officers, two part-time Code Enforcement Officers, and one Sergeant make up the unit.

All members of the traffic unit are committed to foster law enforcement and community partnerships by targeting alcohol and drug impaired drivers throughout our area with not only enforcement but with education as well.

The unit is involved with active programs throughout the community. We continue our partnership with the Michigan Office of Highway Safety Planning (OHSP), which provides grant money that allows us to increase our enforcement efforts toward those who still choose to drink and drive as well as commit other violations.

In addition, we continue to have a very good working relationship with other area law enforcement departments that helps contribute to our success with our traffic safety endeavors throughout the year.



TRAFFIC CRASH FACTS

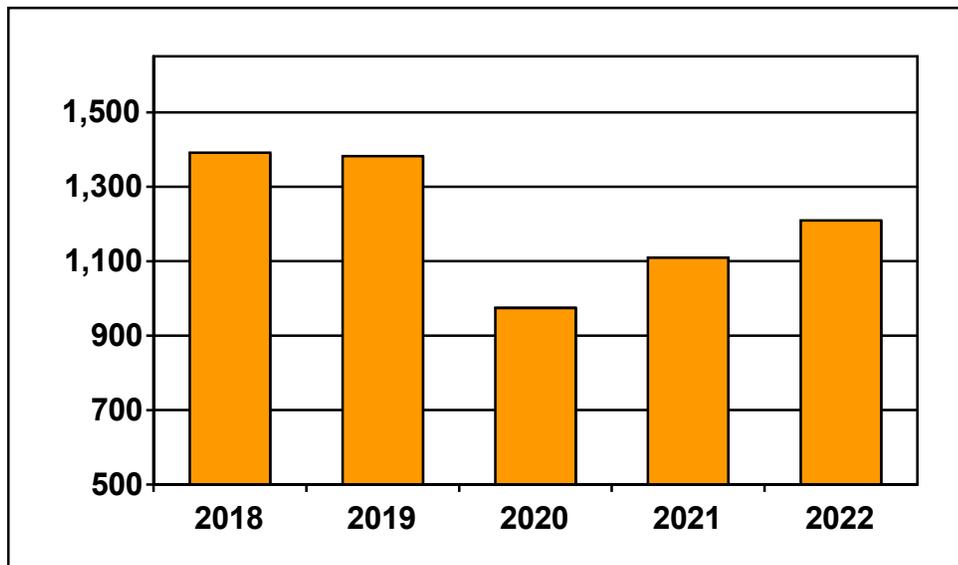
The following is a list of the ten highest accident intersections in 2022:

East 32 nd /US31	17
East 16 th /Waverly	15
East 16 th /US31	14
East 24 th /US31	12
East 32 nd /Waverly	11
East 9 th /Columbia	11
West 32 nd /Michigan (Washington)	9
West 16 th /River	8
West 40 th /Washington	8
West 9 th /River	8

MOTOR VEHICLE CRASHES



	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Property Damage Crashes	1,174	1,174	804	925	988
Personal Injury Crashes	213	208	167	182	220
Fatal Crashes	4	1	3	2	1
Total Crashes	1,391	1,382	974	1,109	1,209
Persons Killed	5	1	3	2	1



CITATIONS ISSUED

<u>ACTIVITY</u>	<u>2021</u>	<u>2022</u>
Tickets cited to court	1,984	2,356
Written warnings	734	966

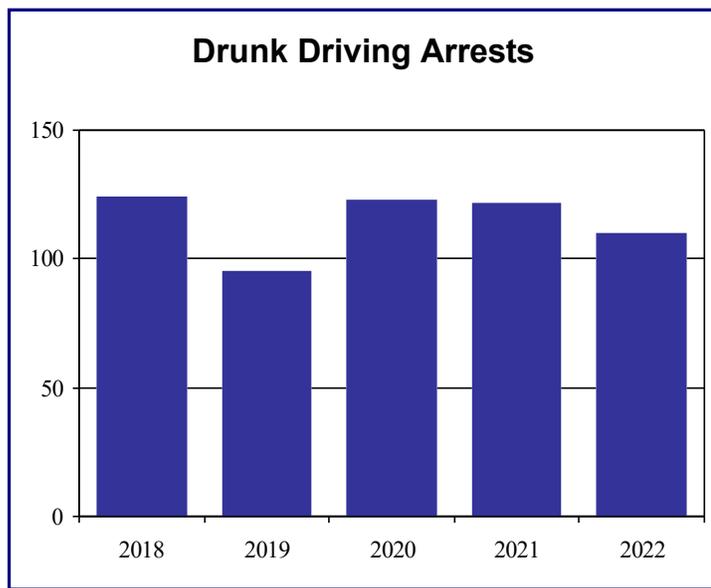
<u>TICKETS</u>	<u>2022</u>
No proof of Dog License/Tags	1
Dog at Large	14
Loud Music from Building/Motor Vehicle	16
Noise Violation	1
Concealed Weapon w/BAC .02-.08	1
Preliminary Breath Test Refusal Non-CMV	26
Person Under 21 Refused Prelim Breath Test	1
Minor Purch/Cons/Possess Alcohol	18
Possession MJ 18 or older not more than 2.5 oz	15
Failed to Disclose Concealed Weapon	2
Careless Driving	19
Improper Passing Yellow Line/No Pass Zone	9
Speeding	520
Limited Access Speeding	79
Violation of Basic Speed Law	60
Failed to Stop Within Assured Clear Distance	188
Drove w/o Due Care and/or Caution	10
Failed to Stop at Stop Intersection	68
Failed to Stop for School Bus	2
Drove Around Railroad Gate	2
Ran Red Light	152
Disobeyed Traffic Control Device	18
Failed to Yield to Emergency Vehicle	9
Failure to Yield to Stationary Emergency Vehicle	2
Failed to Yield to Pedestrian	4
Failed to Yield from Private Drive/Alley	40
Failed to Yield when Turning Left	160
Drove Wrong Way on Divided Highway	1
Impeded Traffic	20
No Turning Signal	14
Prohibited/Illegal Turn/U-Turn	67

Improper Turn	44
Drove Wrong Way on One-Way Street	4
Improper Lane Use	64
Drove Left of Center	7
Violation of GDL Level 1	4
No Proof of Insurance	318
No Insurance	1
Violation of Safety Belt Law	14
Operate while Reading Typing Texting 1 st	1
Violation of Child Booster Seat Law	4
No Taillight	61
Expired Plates	236
Failed to Display Reg/Tabs	4
Failed to Change Address on Drive License	4
Over Height	1
Motorcycle/Moped over Two Abreast	1
Drove Cycle without Endorsement	7
Fire Hydrant Parking-Parked within 15 Feet	4
Improper Backing	17
Improperly Towed Car/Vehicle	1
No Parking Sign/No Parking During Times	5
Violation of Truck Route	1
Fail to Stop at Check Lane	1
Basic Speed Law Violation – Marine	1
Drove without Lights	5
Followed too closely-Tailgating	3
6 or more Unpaid Parking Tickets	4
TOTAL	2,356

BREATHALYZER ACTIVITY REPORT

During 2022, the Holland Department of Public Safety arrested 110 subjects for operating a vehicle while under the influence of drugs or alcohol. This is a 10% decrease from 2021.

The department continues to pursue strict enforcement of all alcohol violations and has been able to provide extra patrols throughout the year that are solely dedicated to enforcing alcohol offenses.



CANINE UNIT

The Holland's K-9 Unit completed its twentieth full year of service in 2022.

K-9 Statistics

Incident Type	2021	2022	% Change
Building Searches	2	5	+160%
Felony Arrests with K-9	34	38	+11%
Misdemeanor Arrests with K-9	6	6	0
Narcotics Value Seized	\$19,365	\$5,835	-70%
Tracks/Successful	26/14	19/12	-27%/-14%
Assist Other Department	34	38	+11%
Callouts	9	2	-77%
Public Demonstrations/Attendees	9/2,359	13/606	+44%/-74%
K-9 Application Calls	100	128	+28%
Total Calls	1,826	1,708	-6.5%

K-9 HIGHLIGHTS



PSD Flynn/Officer John Rathjen



PSD Ruthie/Officer Joel Reimink

01.14.22 PSD Saro/Schoen responded to a request for a K9 track for Ottawa County deputies at 532 136th Avenue for a wanted subject who fled from his vehicle and was last seen a short way from his apartment. PSD Saro was deployed for a track, and he tracked right to the suspect's apartment. Subsequently a search warrant was obtained, and the suspect was arrested inside the apartment without incident.

03.18.22 While investigating a PPO violation where the suspect had stalked with caller twice in one day and she feared that he was still lurking around and would return after he saw us leave. Officer Reimink utilized PSD Ruthie to locate the suspect. After starting the track on the back door of the apartment, we wrapped around to the front of the building where the suspect was spotted hiding in the carports behind a vehicle. He was then taken into custody and lodged for a PPO violation.

03.30.22 HDPS Detective Bureau, WEMET, Patrol and SET members were attempting to locate and arrest a homicide suspect from the State of Wisconsin who was found in an upstairs apartment on Stratford Way. The suspect was seen by a sniper team member removing the screen from the upstairs window and looking for a place to run. SET and K9 approached the back lot and prevented his escape. The suspect was cooperative and was taken into custody with K9 at our sides and no K9 deployment needed. PSD Saro/Schoen assisted with this arrest.

04.02.22 Officer Manning located a stolen vehicle and got into a short pursuit with it. It was then stopped in the middle of the road and all three occupants fled on foot. PSD Ruthie/Reimink tracked to the back side of a residence and then around to the driveway, where several vehicles were at. PSD Ruthie jumped on one of the cars, which had foggy windows and we confirmed there was a subject inside. He was then taken into custody and confirmed to be the driver.



PSD Emil/Officer Ben Reuschel



PSD Saro/Officer Jeremy Schoen

07.02.22 PSD Saro/Schoen assisted MSP in Allegan County tracking a suspect who fled from a single-car rollover crash. The driver was arrested by Allegan deputies but the passenger who fled was believed to be so intoxicated that she was a danger to herself. There was probable cause for her arrest for obstruct justice for bond conditions and probation violation. PSD Saro was deployed on a long line and tracked right to her where Officer Schoen found her passed out in a huge vacant wooded lot. She was taken into custody by Officer Schoen without incident.

07.05.22 Patrol was dispatched to a daytime B&E where the residents came home and the suspect left. The suspect was located by patrol and immediately fled, initially on his bike, and then on foot through yards and down alleys. Officer Reuschel was able to cut in front of the fleeing suspect with his cruiser and give additional commands to the suspect to stop, including the K9 warning, which he did not heed and took additional evasive routes around the cruiser. PSD Emil was deployed to apprehend the fleeing suspect. The suspect, upon seeing the K9, slowed and began to raise his arms in surrender. PSD Emil was then given a verbal recall of which he obeyed as he closed in on the suspect. No contact was made, and the suspect was then subsequently taken into custody.

11.23.22 PSD Saro unexpectedly passed away in November. It may not have been the busiest month for stats for PSD Saro/Schoen, but the last few shifts with a loyal partner will not be soon forgotten.

12.03.22 PSD Flynn/Rathjen assisting officers during a traffic stop on a vehicle for several violations. During our investigation we were able to gain consent to search the vehicle using PSD Flynn. During the K9 sniff, PSD Flynn alerted to a backpack and alerted near the small hump in the back seat. The vehicle was searched by hand, and we located a small amount of crystal methamphetamine and a methamphetamine pipe. We then searched the backpack and located 15.01g of crystal meth, 5.64g of fentanyl and 1.68g of heroin. The suspect was arrested on several outstanding warrants and a case was filed on the narcotics charges.

12.05-06.22 PSD Emil/Reuschel was used with teams to effect arrests on some serious in-progress cases. On the 5th, PSD Emil assisted several agencies near Country Club and Ottogan on a serious PI accident where the suspect fled on foot. The suspect was located in an outbuilding he had broken into. The suspect was taken into custody, peacefully, to the contact team after a show of aggression and verbal commands. On the 6th, he was used to arrest an armed robber after a short vehicle chase and the suspect attempted to force entry back into his house. Once again, his presence modified the suspect's behavior and PSD Emil showed neutrality to the various officers that were a part of the contact team.

12.22.22 Ottawa County deputies investigated a weapons complaint where the suspect was believed to have hidden the pistol in a wooded area. Deputies had trampled snow in the area unable to locate it. PSD Emil/Reuschel was deployed to search the area and indicated to an area along a fence. There, under a drainpipe, debris, and snow a Glock-19 was located. At this time the pistol is thought to be tied to an open shooting investigation and believed to be stolen from a gun store.



MEMORIAL DEDICATION FOR K9 SARO



K9 Saro, it was with a heavy heart that we learned of your abrupt but peaceful passing on Wednesday night November 23rd.

After K9 Training, K9 Saro fell ill and was rushed to an animal emergency hospital by his handler Officer Schoen. Unfortunately, his condition was dire, and he passed away surrounded by those that loved him most.

K9 Saro started his police dog career in the Fall of 2014 with Officer Schoen at his side. They spent the past eight years formulating an inseparable bond that only a handler and his dog understand. K9 Saro, you were one of a kind that *truly* understood "the switch." When working and training it was all business, but if you had a K9 demo with 100 school kids, you welcomed all the love, pets and belly scratches they could give. What only few witnessed or experienced was the fire you had in your fierce grip that forever coined you with the nickname Diablo.



K9 Saro you were truly the perfect partner for Officer Schoen. We were all blessed to have such a great dynamic duo working in our city. The two of you faithfully served every shift together for eight years. You were always at your best, even on your last day you trained tirelessly wanting to be the best team you could be.

Over the years you went from pacing in circles repeatedly, clanking your duty collar loudly against the cruiser kennel for hours, to afternoon naps and snoring, a true veteran move.



K9 Saro not only watched over his handler every shift, but he also protected the officers working the street and the public they served together. K9 Saro was a tracking machine who caught more bad guys, found more guns, drugs and money than your average K9. At the same time, he was used to track and search for lost elderly and children. K9 Saro truly was one of a kind and was forever a loyal and steady partner.

In the end K9 Saro was a lover. Some of us were able to witness this in his last moments Wednesday night. K9 Saro was surrounded by his family; and the love and loyalty witnessed was precious and pure. K9 Saro would not take his eyes or attention away from two little girls who wept and hugged him, not wanting to let go and say goodbye. You were such a good boy.

K9 Saro you will be greatly missed and always remembered



BICYCLE INVESTIGATIONS

	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number stolen with license	13	4	9
Number stolen without license	78	67	63
Number of found complaints	228	91	83
\$\$ amount of bicycles stolen	\$26,461	\$30,624	\$27,226
\$\$ amount of bicycles recovered	\$5,050	\$5,870	\$4,331
Number of arrests	5	2	1
% of number stolen that were recovered	29%	15%	15%



	<u>Number Stolen</u>	<u>Number Recovered</u>
January	0	0
February	1	0
March	4	2
April	4	1
May	4	0
June	10	1
July	10	1
August	10	2
September	9	2
October	12	2
November	5	0
December	3	1
TOTAL	72	12

TRAINING

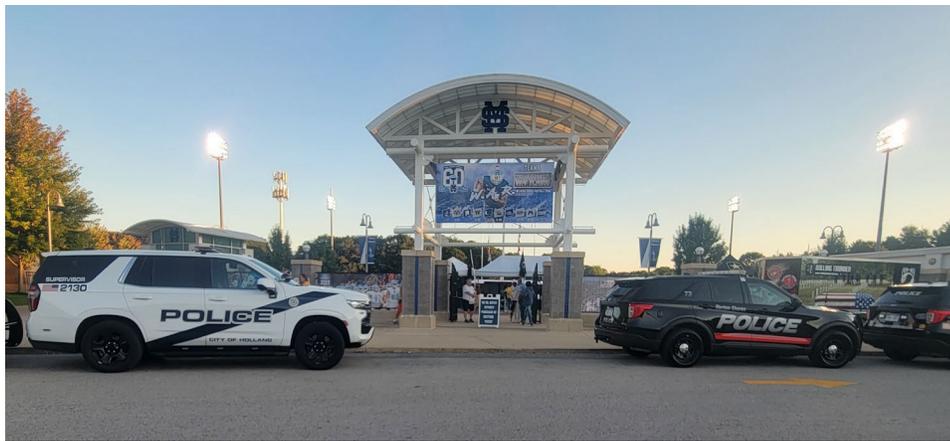


<u>COURSE</u>	<u>HOURS</u>
Accreditation Conference	8
Active Shooters & Mass Assaults: Considerations that Impact Policing	6
Active Violence Response	211
Advanced DNA Topics & Trends	24
At-Scene Traffic Crash Investigation	80
Basic Crisis Negotiation Training	40
Basic Honor Guard School	64
Basic SWAT	160
Behavioral Health Crisis Training	80
Bloodborne Pathogens	30
Brain Health	151
Brazilian Jio Jitsu	168
Career Survival & Emotional Wellness	32
Certified Forensic Computer Examiner	2
Chemical Munitions and Less Lethal	132
Child Advocacy Conference	16
CIT Train the Trainer	24
CIT Training	605
Combat Medic	49
Constitutional Use of Force – Reasonable Force Issues	102
Control Tactics	200
CRASE	28
Crime Scene Documentation	24
Datamaster Training	9
Death Investigations	80
De-Escalation, Train the Trainer	72
DeWolf FTO Supervisor	24
Driving Instructor School	80
Effective Fitness Combatives Instructor Course	160
Ethics	16
Fair & Impartial Policing	32
Families Against Narcotics	12

First Line & Mid-Level Supervisor – Leadership & Operational Management	200
Flock Safety Training	25
Forceable Stops	14
Forensic Digital Photography	24
Forensic Interviewing: The Next Step	24
FTO New Officer	1,558
FTO Re-Introduction	160
FTO Training	120
GRPD OIS Debrief	39
Hazmat	58
High in Plain Sight: Current Drug Trends	5
High Stress, High Stakes	16
High-Risk Unified Commander	16
Holland Public School Tours	168
Honor Guard Refresher	16
ICAC Conference	24
ILEETA	160
Inmate Suicide Prevention	1
Interpersonal Communication Skills with Correctional Offenders	2
Investigation Non-Stranger Sexual Assault	8
IPWDA K9 Certification	128
K9 Cop, Police and Military Working Dog Conference	80
K9 In-house training	1,007
LEDA Summit on Race & Inclusion	49
Legal Update	64
Legally Justified: But was it Avoidable?	48
Less Lethal, Flash Sound Diversionary Device, Chemical Agents	80
Magnet Cloud and Internet Investigations	32
MAHN Conference	80
Mental Health First Aid	106
Michigan Association of Chiefs of Police	40
Michigan Women in Law Enforcement Conference	48
Mobile Field Force – In-house training	14
Motor Refresher School	56
OASSN Spring Summit	8



Officer Takedown and Weapons Based Entanglement Workshop	32
Oxford Debrief	4
Physical Control Tactics Instructor Recertification	48
Physical Control Tactics Instructor	128
Precision Driving – Defensive Driving	24
Precision Driving - Emergency Driving	24
Precision Driving – Refresher	72
Raid Entry School	48
Range – Course #1 / MCOLES	59
Range – Course #2	73
Range – Course #3	47
Range – Course #4	58
Reaction Drills	135
REID Technique of Investigative Interviewing & Positive Persuasion	24
Resilience Presentation	75
Rifle Training and Qualification	175
SET Training	1,400
SFST Instructor	32
SFST Refresher	49
Taser Recertification	130
Taser Transition	67
Technical Crash Investigation	80
TikTok and Snapchat Forensics and Investigations	15
Traffic Law Legal Update	40
Traumas of Law Enforcement Training	120
Undercover Narcotics School	24
Use of Force	30
Watchguard Evidence	24
WMTOA Basic Sniper Course	160
WMTOA Sniper Competition Set	120
WMTOA SWAT Team Leader Development	80
TOTAL:	10,596



Holland/Mona Shores Game

RESERVE UNIT

The Holland Police Reserve Officer program is a voluntary community service program in which citizens of the community work with and assist the Holland Department of Public Safety. The reserve unit is a volunteer group that currently consists of 33 members of the community.

The reserves have scheduled events/duties and they are also on call at all times of the day and night. Some scheduled duties of reserve officers include riding on patrol assisting regular police officers, working at sporting events such as basketball and football games, Tulip Time, parking enforcement, various community events and a variety of other duties. When the reserve officers are called out, they respond to weather issues, traffic control, watching prisoners, and other details.

In addition, the reserves also attend monthly meetings and must qualify quarterly for range. They are an invaluable service to the police department and to the community.



TIME SUMMARY

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Volunteer Hours	1,204	475	579	1,674
Range Training Hours	131	73	94	240
New Officer Training	-	432	-	60
Meeting/Training Hours	571	321	496	600
Total Non-Paid Hours	1,906	1,301	1,169	2,574
Tulip Time	1,121	*	*	588
All Other	2,599	1,305	1,603	2,002
Total Hours Paid	3,720	1,305	1,603	2,590
Total Paid & Non-Paid Hours	5,626	2,606	2,772	5,164



Reserve Training Hours

Active Assailant	66
Active Shooter Tabletop	62
Control Tactics	64
Debrief of GRPD OIS Schurr	76
Inspection, Subpoena Process	66
Officer Awareness and Combat First Aid	56
Policy Review – Power DMS – Subpoena Service	56
Range – Course #1	30
Range – Course #2	34
Range – Course #3	32
Range – Course #4	37
Reaction Drills	58
Reserve Officer Academy	60
TOTAL:	697



RESERVE OFFICER OF THE YEAR



Reserve Jason Bannatyne

The Holland Department of Public Safety is pleased to announce Reserve Officer Jason Bannatyne as the 2022 Reserve Officer of the Year. Chief Matt Messer made the announcement during the annual reserve award ceremony. Reserve Officer Bannatyne will represent the Holland Police Reserve Unit at various functions throughout the year.

Reserve Officer Bannatyne was nominated for this prestigious award by his peers. Some of the reasons cited for him being nominated included that he is a “great reserve who flies under the radar” and also that he “continues to be dedicated to the HDPS reserve unit”. He was described as a reserve officer who “regularly fills details, trains seriously, engages with the community and performs his duties with professionalism”.

Reserve Officer Bannatyne has been with the department since 2009. He is employed by Perrigo and lives in Allegan with his wife.

The Holland Department of Public Safety is grateful for the dedication displayed over the years by Officer Bannatyne and he is to be commended for receiving this award.



SUPPORT SERVICES

SUPPORT SERVICE STAFF

Police Services has five full-time and one part-time civilian support staff, plus one office manager. Of the full-time positions, one is assigned to the Detective Bureau and one to Training and Community Policing. All the staff are responsible for completing data entry and transcribing reports taken by officers and detectives. Certain portions of the data collected are then reported to the State of Michigan Incident Crime Reporting (MICR) and the Federal government for Uniform Crime Reporting (UCR) statistical purposes. Support staff is also responsible for disseminating reports to the appropriate prosecuting agency, court, and other supporting agencies.

Front office support staff is also responsible for all customer service needs whether walk-in, telephone or emailed requests. Other customer service requests include:

- Permit and license applications
- Sex offender quarterly registration and reporting
- Cadet scheduling and training
- Parking ticket processing
- Freedom of Information Act requests for records
- Traffic crash reports data entry
- Law Enforcement Information Network (LEIN) entry, processing requests, warrant confirmation and removal
- Abandoned vehicle processing

FOIA-FREEDOM OF INFORMATION ACT

FOIA report requests completed by front office staff: **1,098**

SEX OFFENDER REGISTRY

The Holland Department of Public Safety is responsible for SOR registrations, fee collection, and updates to SOR information throughout the year. Some SOR persons are required to register once a year while others are required to register multiple times during the year.

SOR-Verification-Tracking by Front Office Staff **724**

SOR Fees Income Acquired: **\$10,110**

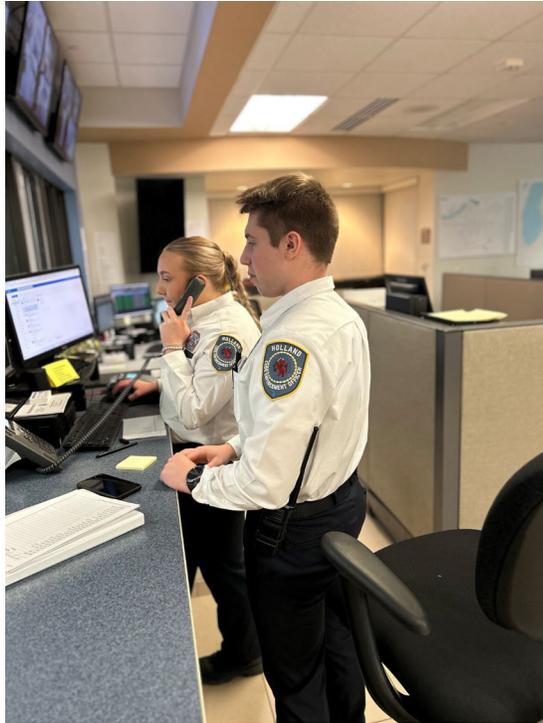
FIREARMS REPORT



The Holland Department of Public Safety is responsible for the issuance and processing of handgun permits for purchase from a private party by residents of the City of Holland. Every time an application is received, it is processed and investigated prior to issuance of the permit. All handguns are registered with our department as well as the Michigan State Police.

	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Private Party Handgun					
Purchase Permits	75	195	111	104	94
Total Pistol Sales Records Processed	383	394	665	578	383
Local Federal Firearm Purchases	-	44	241	125	301

CADET PROGRAM



The Holland Department of Public Safety employs eight Cadets. The Cadet position is a pre-professional opportunity for Criminal Justice students allowing them first-hand experience in local law enforcement operations. Cadets gain experience through their employment while pursuing higher education. Cadet duties include fingerprinting, gun permits/registration, sex offender registration, report requests, parking citations, Code Enforcement activities, jail operations and processing of arrested subjects, assisting officers with investigative inquiries and Law Enforcement Information Network (LEIN) operation. Cadets offer customer service to citizens and other area law enforcement agencies. Cadets' work hours vary during the year, depending on whether they are enrolled in classes at the time. They are a valuable asset to the department.



DRUG TAKE BACK PROGRAM

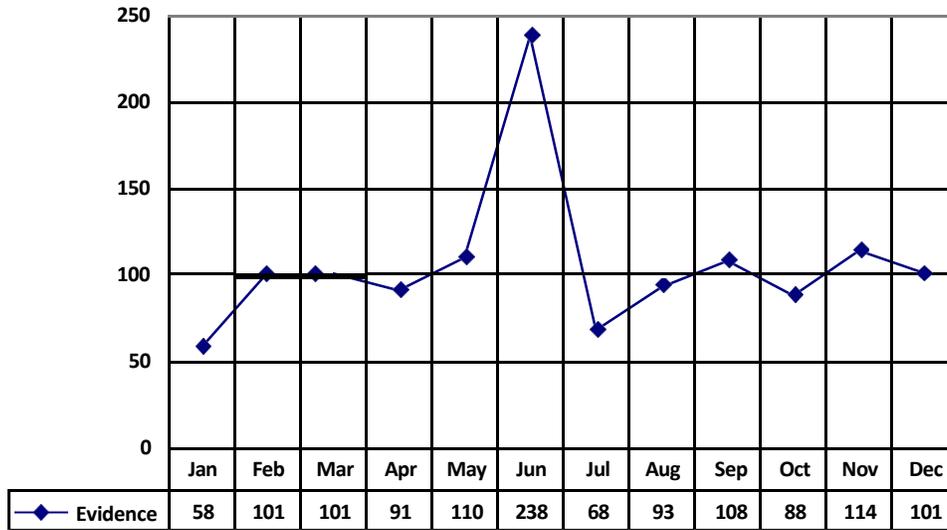
The Holland Department of Public Safety began participation with the Drug Take Back program in 2012 after receiving DEA approval to install the first collection bin in the HDPS lobby. The Holland Board of Public Works and the Holland Department of Public Safety have also participated in Drug Take Back Events for the past several years, however, none of the events occurred in 2020-21 due to COVID-19 restrictions. This year the department collected a total of 342.4 pounds of medications in the two drop off bins in the HDPS lobby. All these medications are destroyed at the Kent County Waste to Energy Facility. There was one Drug Take Back event at Holland Hospital on October 29, 2022, when 220.2 pounds were collected at that time.

This initiative addresses a vital public safety and public health issue. Medicines that languish in home cabinets are highly susceptible to diversion, misuse, and abuse. Rates of prescription drug abuse in the U.S. are alarmingly high, as are the number of accidental poisonings and overdoses due to these drugs. Studies show that a majority of abused prescription drugs are obtained from family and friends, including from the home medicine cabinet. In addition, Americans are now advised that their usual methods for disposing of unused medicines—flushing them down the toilet or throwing them in the trash—both pose potential safety and health hazards. All medications collected will be incinerated, preventing them from entering our lakes and streams.

The Drug Take Back program is on-going, free, and anonymous. Residents can drop off their unwanted/expired drugs at the Holland Department of Public Safety during regular business hours. Several area pharmacies also participate in this program and can accept “uncontrolled medications”. Visit www.wmtakebackmeds.org for more information on the program and drop-off locations.



EVIDENCE COLLECTED REPORT



Total Items taken into Evidence 1,271

Total Items Destroyed 988



Digital Photos Processed 13,058



CODE ENFORCEMENT ACTIVITY

Code Enforcement activity is completed by both cadets as well as reserve officers. HDPS police services employs 8 part-time cadets who are utilized in various capacities. These cadets, in addition to other duties, assist with the enforcement of the city’s 2-5 a.m. parking ordinance. When working the midnight shift, cadets will often focus their efforts on parking enforcement during the 2-5 a.m. time slot.

Two of the department’s reserve officers work as code enforcement/animal control officers on a part time basis. These two reserve officers focus their attention on the enforcement of parking violations in the downtown area, as well as taking animal complaints while on duty or often following up on animal complaints originated by patrol officers.

During the summer months, reserve officers are assigned to patrol the city parks and provide a visible presence within the parks and watch for violations of park rules such as liquor law and after hour violations.

PARKING VIOLATIONS

	<u>2020</u>		<u>2021</u>		<u>2022</u>	
	<u>PATROL & VIPS</u>	<u>C/E</u>	<u>PATROL & VIPS</u>	<u>C/E</u>	<u>PATROL & VIPS</u>	<u>C/E</u>
2 AM – 5 AM Tickets	2,575	281	3,006	295	2,117	336
Handicapped Tickets	16	2	15	2	28	0
Other Ordinance Tickets	435	27	332	86	555	59
Total	3,026	310	3,353	383	2,700	395
Grand Total	3,336		3,736		3,095	

PROCESSING

Parking Notices Issued	848	1,382	1,178
Civil Infractions	1	15	1
Vehicles Booted	3	4	1



ANIMAL CONTROL DIVISION



The statistics below are only that of the two reserve officers who work as code enforcement/animal control officers on a part-time basis. When they are working, they handle all animal complaints and follow-up on animal complaints that were originally taken by patrol officers at other times.

<u>ACTIVITY</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Dog Complaints	48	223	220
Bite/Vicious Animal	0	27	32
Other Domestic Animal Complaints	3	19	12
Wildlife Complaints	4	17	9
 <u>ENFORCEMENT</u>			
Dogs at Large -			
warnings issued	5	32	34
court tickets	0	9	10
Unlicensed Dogs -			
warnings issued	0	0	0
court tickets	0	0	0
Dog Bites -			
warnings issued	4	0	2
court tickets	0	1	1
Neglect/Abandoned -			
warnings issued	4	2	3
court tickets	0	0	0
Barking Dog Complaints			
warnings issued	1	16	17
court tickets	0	1	0
Other Violations			
warnings issued	7	5	5
court tickets	0	16	3
Dog pickups	28	69	55
Cat pickups	19	5	28
Wildlife pickups	28	0	2



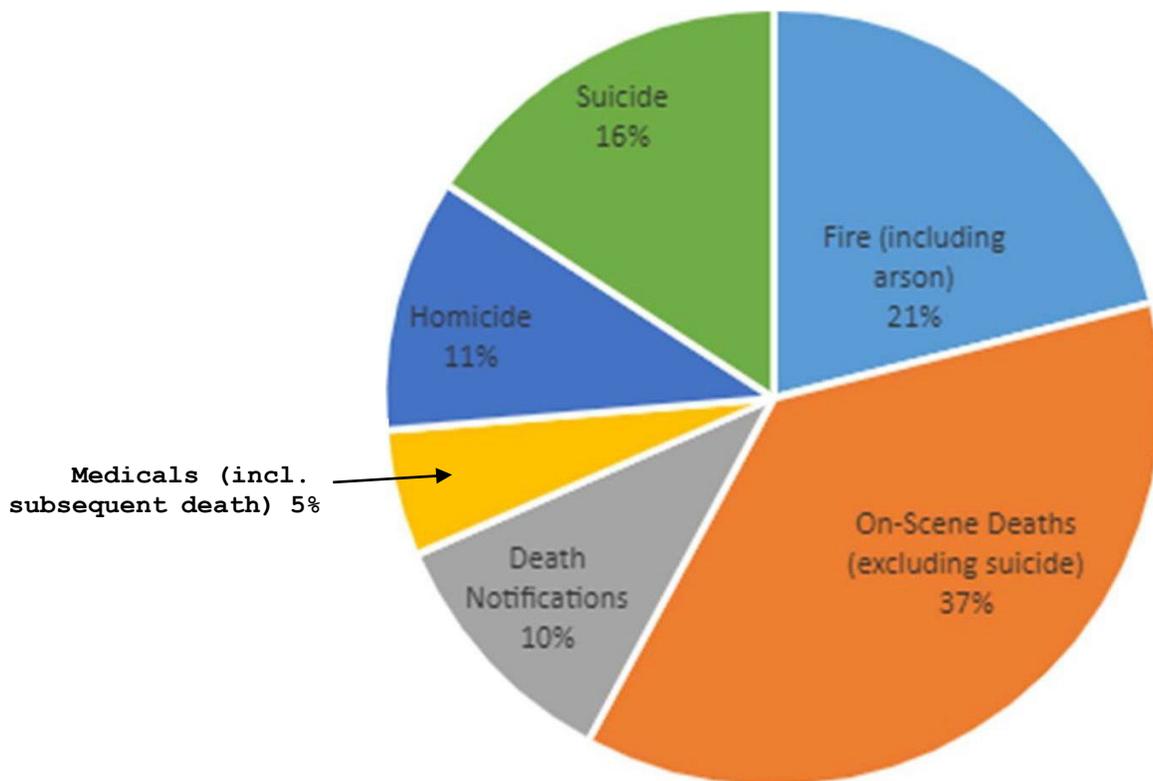
VICTIM SERVICES UNIT

VICTIM SERVICES ACTIVITY

The Victim Services Unit consists of **11** members (16 members when fully staffed). The program began January 1997. Throughout the program, the unit has responded to **624** callouts and spent **3,337** working hours (not including training, meetings, public events, etc.). During 2022, the members responded to **19** events with **103** combined volunteer service hours. They have continued to be a substantial part of our response to victim needs and community relationship building.

We view this team as part of our community policing efforts and are thankful for them representing our organization with their unique ability to provide a comforting and helpful environment for families in need. Their care, compassion, and dedication toward victims of tragic events throughout our community have proven repeatedly to be of immense value to all involved. Not only does this team provide support and comfort for victims, but they also provide an opportunity for our officers and firefighters to focus on their task at hand and to devote their attention to an accident scene or a criminal investigation.

Number of Calls by Type





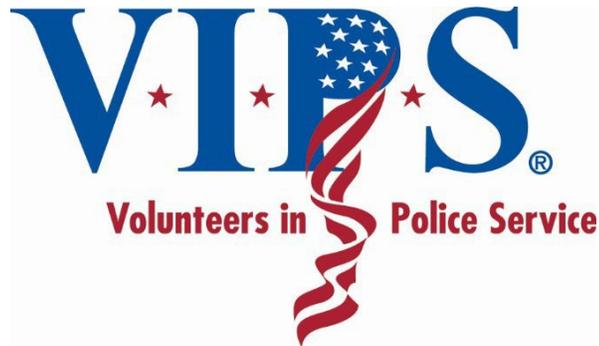
Event Description	2021	2022
On-Scene Deaths (excluding suicide)	7	7
Suicide	1	2
Suicide Threat	0	1
Fatal Car Crashes (immediate or subsequent)	1	0
Fire (including arson)	8	4
Medicals (including subsequent death)	0	1
Domestic/Family Trouble	1	0
Death Notifications	0	2
Homicide	1	2
Other	1	0
Total Calls	20	19
Total Hours	87*	103

***Service was suspended Jan-Feb 2021 due to Covid**

VOLUNTEERS IN POLICE SERVICES ACTIVITY

The Holland Volunteers in Police Services (VIPS) originated in early 2013 with twelve (12) original volunteers. The VIPS program currently has 18 volunteers.

The program's ultimate goal is to enhance and assist the Holland Department of Public Safety in a multitude of ways. The VIPS staff shares pertinent information and activities with the officers and command staff. Further, it has successfully assisted citizens to recognize the service and helpfulness of the police division as a whole. It has also provided a "public service ambassador" role to the general public and youth of the City of Holland. The program has encouraged and provided opportunities for citizen participation and increasingly provides a positive experience for volunteers that will enhance their knowledge and skills.



	2021	2022
Parking Citations	25	51
House Checks	0	12
Park Checks	107	198
Community Events	2	0
Total Hours	134	261





SCHOOL AND COMMUNITY INVOLVEMENT

SCHOOL AND COMMUNITY PROGRAMS

ELEMENTARY SCHOOL

Bullying	1 class (21 students)
K-9	4 classes (233 students)
Police	13 classes (266 students)
Safety	15 classes (225 students)

SECONDARY SCHOOL

Mental Health	2 classes (50 students)
Police Math/Forensics	49 classes (1,344 students)
Social Media	7 classes (170 students)
Vaping Dangers	15 classes (650 students)

HIGH SCHOOL

Health	3 classes (75 students)
Law	5 classes (125 students)
Physics	7 classes (175 students)
Teen Court	36 classes (916 students)

COLLEGE

None

COMMUNITY

CIT	2 classes (15 students)
CLEAR	53 women (131 students) 26 men (130 students)
Crise	12 events (829 attendees)
Gang	1 class (20 students)
K-9	4 classes (36 students)
Police	1 class (20 students)
Citizens Police Academy	1 course (23 students)
Junior Police Academy	1 course (31 students)
National Night Out	1 event (2,000 people)
Polar Patrol	112 events (21,268 people)

COMMUNITY PROGRAMS AND OTHER RESPONSIBILITIES



Police Community Relations Scholarship Presentations

Adult Crossing Guard Supervision and Training

Alcohol Prevention Task Force

Black River Schools

Calvary Schools of Holland



CLEAR

CRASE (Civilian Response to Active Shooter Events)

Crime Prevention Presentations and Pamphlets



Heights of Hope
Holland Public Schools
Hope College
Lakeshore Ethnic Diversity Alliance



Escape Ministries Holiday Hand Printer Ceremony

Lakeshore Alliance Against Domestic and Sexual Violence (LAADSV)
Leadership Holland Involvement Ride-A-Longs
NIC (Neighborhood Improvement Committee)



Neighborhood Block Parties
Operation Polar Patrol (Ice Cream Truck)
OOTL (Out on the Lakeshore)
Police Community Relations Commission
Police Safety
Reserve Officers



Shop with a Hero
Teen Court
VanderBilt Charter Academy
WMCJTC (West Michigan Criminal Justice Training Consortium)
West Michigan Traffic Safety Committee



100 Mile Club

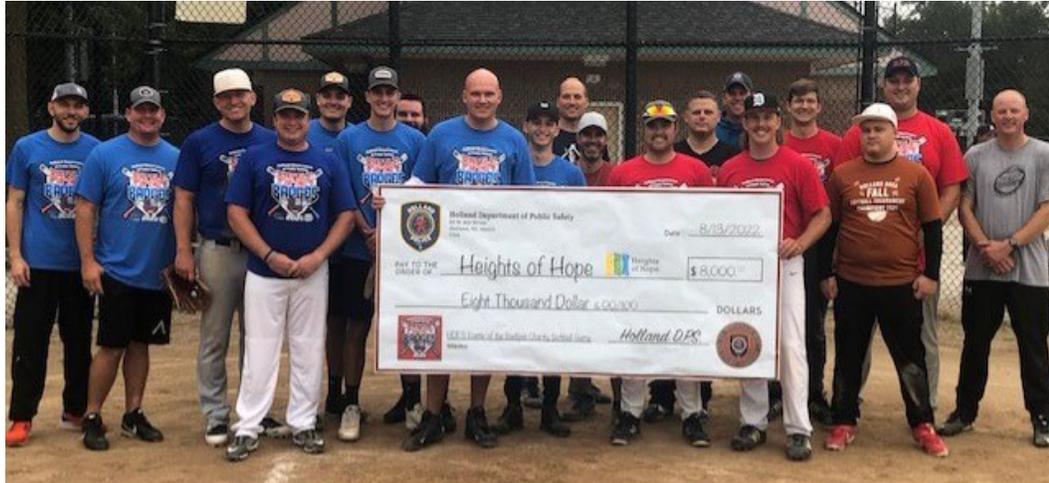
Block Parties





Out in the community with free Bigby coffee and ice cream

BATTLE OF THE BADGES CHARITY SOFTBALL GAME



On Saturday September 24, 2022, the Holland Department of Public Safety hosted the Battle of the Badges Charity Softball Game. This event was held for the second consecutive year at the Matt



Urban Sports Complex. The friendly rivalry between the police department and fire department untimely ended with the fire department winning 21-20. All proceeds raised at this year's event benefitted Heights of Hope. Heights of Hope is a local non-profit charity and Christian Community Development organization. They believe in celebrating the God-given gifts of neighbors, cultivating meaningful connections between people from all walks of life, and inviting everyone into opportunities to learn and grow.

This year we were able to raise \$8,207.00. This would not have been possible without the support of our sponsors and donations at the event. If you missed this year's event, we look forward to seeing you in attendance in 2023!



CITIZENS POLICE ACADEMY

To educate the public about our policies, procedures and daily operations, the Holland Department of Public Safety hosts a Citizens Police Academy (CPA). During the academy, we hope to dispel myths, suspicions, and misconceptions about law enforcement, as well develop relationships and increase the level of communication between the community and the Holland Department of Public Safety. The 36th class of the Holland CPA was completed in 2022.

The Holland CPA is now held once a year, in the fall, with a class size of approximately 40 citizens. Applicants must have no serious criminal record, and either live or work in the greater Holland area. While graduates of this academy will hold no special police powers upon graduation, students come away with a new appreciation of the responsibilities of the men and women of the Holland Department of Public Safety. They also learn of the high standards to which these officers are held.

The Holland CPA lasts eleven weeks, with students attending lectures and field trips for approximately three hours a night, once a week. Students are afforded the opportunity to ride along with a patrol officer during a shift. Additionally, students receive simplified firearms instruction. The final class consists of a “graduation” ceremony during which graduates are presented with certificates of completion and are asked to share their experiences of the academy.



JUNIOR POLICE ACADEMY



In 2022, the Holland Department of Public Safety completed its 23rd year of hosting the Junior Police Academy. This year JPA was led by CP Officers Anna Heintzleman and Nicole Hamberg, with much assistance from many other personnel from the department. The program provides a structured summer activity for youth, instills a sense of pride in their community, and focuses on teamwork and relationship building philosophies.

The three-week academy runs from 8:00 a.m. to 1:00 p.m. and was offered once during the summer at no cost to the participant. Sixth and seventh grade Holland area students are eligible to attend.



In the academy, students learn about the criminal justice system, fire services, and medical services such as CPR and First Aid taught by American Medical Response. Among the activities is a field trip to the Holland Fire Department where the students participate in fire training. Also, one day a mock crash scene is set-up and the students role play as different emergency service workers. During the academy, they will also be able to take part in special events such as a cook-out with the Chief of Public Safety as well as a few well spent hours at Craig’s Cruisers in Holland. Upon successful completion of the academy, they are treated to a special graduation ceremony.



The program has also received recognition and awards from the Michigan Municipal League and Michigan Association of Chiefs of Police as an outstanding youth program. Police departments throughout the United States and Canada have used the Holland Department of Public Safety’s Junior Police Academy as a guide in developing their own Junior Police Academy.



HOLLAND AREA NATIONAL NIGHT OUT



On Tuesday, August 2, 2022, the City of Holland held their 29th National Night Out event at Kollen Park. National Night Out has been a long-standing tradition for the City of Holland. National Night Out is an annual community building campaign that promotes public safety community partnerships and neighborhood camaraderie. Citizens and neighbors were encouraged to get to know their police officers and firefighters, as well as many other neighborhood organizations and community leaders.



We would like to give special thanks to all of the organizations who participated in the event. In particular, we would like to recognize our hard working volunteers, the Neighborhood Connectors (3-Sixty, Washington School Neighbors and Westcore), Macatawa Bank and our Junior Police Academy Students. There were 20 community resource partners that also participated in this event. We are fortunate to have these resources in our community, and look forward to another successful event in 2023.





STAFF CHANGES

RETIRED AND NEW EMPLOYEES



***Officer Joel Maat
Retired after 25 Years of Service***



***New Employee Sarah Borst
Part-Time Desk Assistant***



***New Employee Rosa Ortiz-Estrada
Part-Time Maintenance***



***New Employee Kiera Holst
Desk Assistant***



*For every life you saved,
for every risk you braved,
for every night you went without sleep,
for every tear you shed trying to keep
a life from being lost.*

*You do your job knowing the cost
could be your own life or your ability to stand
and still you offer the helping hand-
and still you protect and still you serve
people who are complete strangers.*

*We know in any profession there are those who do
things that bring shame to the rest of you-
but we also know that it is the vast majority
of police who serve their community
to keep them safe from the ill-intended,
to preserve the rights that need be defended.*

*Thank you for your courage and compassion,
thank you for choosing your noble profession.
Thank you for the sacrifices and for answering our calls
for being the thin blue line between chaos and freedom for all.*

We The People

Written by Aja Anderson

FIRE SERVICES



2022

FIRE SERVICES

Annual Report—2022

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MISSION STATEMENT

The Mission of the Holland Department of Public Safety-Fire Division is to protect lives and property in the community by aggressively enforcing modern fire prevention codes and laws; effectively educating the public of its role in fire safety; safely and efficiently extinguishing fires; and providing emergency medical services, hazardous materials response, and other services consistent with the role of a modern fire department.



Holland Department of Public Safety – Fire Services

This report summarizes many of the highlights and continuing efforts of our department over 2022. Like many professional sports teams that we can all relate to, our department shares a high level of intensity and focus on excellence to achieve positive outcomes. These outcomes are realized through reduced numbers of fires, lower property loss when fires occur, injuries prevented and many community members that are able to walk out of the hospital on their own after significant medical emergencies. Performing at this level requires a focus on our inputs such as understanding our local fire problem, maintaining our equipment, high levels of training, a clear focus on outcomes and ultimately community support. This 2022 annual report quantifies many of the inputs that are invested into the department and community by our team.

While this report provides information on call volumes and other metrics focused on response, I would like to direct readers to many of the behind the scenes efforts that shape the services that make our city a great place to live. These inputs include, fire prevention and community risk reduction efforts, buildings and grounds maintenance that support the people and equipment needed to deliver our services, apparatus maintenance that makes sure our equipment is current and well maintained, EMS program management and development, and ultimately a training program that pulls it together in a cohesive package.

Popular television shows tend to highlight the response portion of our work and again like professional sports teams we only get to see the big game. What really makes the difference in whether the game is won or lost is the training and preparation that is continually taking place behind the scenes. In our world there are no free throws or extra innings. Intentionality in preparation is how we ensure positive performance. While you will see that the department responded to 4048 incidents, some more important numbers include a total of 4613 hours of training of which 579 hours were EMS related. You will also note 300 fire prevention inspections were conducted and 138 hours of community involvement activity was invested. While often overlooked there are numerous hours invested in vehicle maintenance to keep our fleet of 7 response vehicles in a reliable state of readiness. There are also many hours devoted to our buildings and ground maintenance to house and support our personnel in the stations.

All of this work behind the scenes is completed by the committed members of our department in preparation for taking the field and responding to the needs in our community. This report describes the many efforts that take place before most people even see or hear a fire truck.

Respectfully,
Christopher M. Tinney, Captain of Fire Operations



"Our History" & "Size-Up"

Holland Department of Public Safety—Fire Services

A fire department was established in Holland on October 11, 1848 when a meeting with all the adult males of the community was held to discuss fire dangers such as wooden buildings, underbrush and spring fires. On February 8, 1849 a fire commission, consisting of 8 members and the President, were elected to make plans for fire protection. This commission recommended that a fire bell be placed at the corner of Tenth Street and River Avenue; that 3 pails and a 20 foot ladder be kept by each householder; and that 3 cisterns be dug at different places in the village and a log pole be kept at each one.

When Holland became a city in 1867, two fire departments were established. They were called the Eagle Hose Company #1 and the Star Hook and Ladder Company on the west end of the City, and the Columbia Hose Company #2 on East 8th Street. From this small group of dedicated volunteers, the Holland Fire Department emerged. New equipment was obtained over the years, and in 1916 Holland purchased its first motorized apparatus.

This historical perspective about the department will continue to remain a part of our annual reports. This history provides a starting point for the evolution of the department and a reminder of our roots and heritage that have evolved into the multi-hazard response capabilities that we provide today. Back then it was fires, today it consists of not only fires but, emergency medical services, vehicle extrications, hazardous materials response, fire code enforcement, community risk reduction and emergency management functions. These activities demonstrate the ever expanding role of fire services in Holland and throughout the United States.

Today, our department is currently considered a combination department, meaning that we employ a mixture of full-time and volunteer or "paid on call" firefighters. The Fiscal Year 2023 budget, which began July 1, 2022, authorizes 24 full-time and 24 paid on call members in the department. The full-time positions include the Captain of Fire Operations, Fire Marshal, Training & Safety Officer and a Department Assistant working 40-hour workweeks; along with 6 Lieutenants, and 15 Firefighters who work 56-hour weeks. The compliment of full time firefighters is divided among 3 shifts that work a 48/96 schedule to provide continuous 24/7 coverage. The current paid on call members carry pagers and are on call around the clock to respond primarily to structure fire incidents.



"Our History" & "Size-Up" (continued)

The department provides "all-hazards" services from 2 stations that are operated 24 hours a day and 7 days a week. These are located at 761 Waverly Road and 279 Kollen Park Drive. These stations are staffed around the clock with full-time members, at each station. Currently there are 3 firefighters and 1 Lieutenant assigned to the Waverly Road Station and 2 firefighters and 1 Lieutenant assigned to the Kollen Park Drive Station. There are also 6-10 paid on call members assigned to each station. The Virginia Park Station, located at 644 S 160th Avenue, is jointly owned and used by the City of Holland and Park Township. It is currently utilized for meetings, training activities and houses reserve fire apparatus. Housed in the other two stations are 2 front-line rescue pumpers, 1 traditional pumper, 1 reserve pumper, 1 aerial tower truck, 2 EMS squad vehicles, a brush fire unit, rescue watercraft, and 2 staff vehicles.

The personnel, training, equipment, prevention, education and other aspects of the Holland Fire Department, combined with the City's excellent water supply system, provides a fire protection delivery system resulting in one of the few combination fire departments in Michigan with a Class 3 rating from the Insurance Service Office. The rating was affirmed with a recent evaluation in July of 2021 where the protection class rating remained a 3. Holland is one of approximately 3,500 departments with a Class 3 rating within the United States. This rating provides an excellent return on the financial investment provided by our community members and businesses within the City.

This report contains program measurements, tangible results and what happened from a response perspective. It also outlines a number of the proactive Community Risk Reduction Efforts (CRR), such as fire inspection activities and fire education programs, delivered by the department. These outcome driven approaches improve quality of life in the City of Holland through effectively reducing fire frequency and consequences of fire and other natural and man-made events or disasters. Our CRR strategies include engaging the community in their role in preventing and reducing the impact of both fire and EMS incidents. Examples of this include the continued delivery of CPR training, fall prevention, smoke alarm installation and maintenance, and outreach programs in some of our apartment complexes and 24 hour care facilities that prepare residents to prevent fire and respond appropriately in emergencies.



RETIREMENTS

Firefighter / EMT Scott Gamby



After 27 years of service Firefighter/EMT Scott Gamby retired from HDPS Fire Services.

Scott started with the department in July of 1995 as a Part-Paid Firefighter. In 1997 Scott joined the department fulltime when he accepted a position as one of the department's 3 Community Involvement Firefighters. Throughout his tenure Scott made several positive contributions to the department and community in the various roles he held over his career. Scott's resourcefulness, attention to detail and the compassion and care demonstrated to our community members and his coworkers are representative of department's core values of *Compassion, Respect, Integrity, Professionalism and Dedication*.



FULL-TIME FIREFIGHTER OF THE YEAR



Lieutenant Brad Brower

The Holland Department of Public Safety – Fire Division is proud to announce that Lieutenant Brad Brower has been selected as the department’s 2023 Firefighter of the Year. Lieutenant Brower was nominated by his peers and selected by the department’s command officers to receive this distinguished honor. In December of 2005 he began his career with the department as a paid on call firefighter. In July of 2007 he was appointed to the position of a full-time Firefighter/EMT and was promoted to the rank of Lieutenant in November of 2012.

Lieutenant Brower is recognized for his positive leadership and exercising it in a manner that is consistent with the department’s core values. He sets high standards for himself and others, makes decisions in a self-less manner for the betterment of the department and his team and is always developing ways to improve the delivery of services provided to the community. Most recently Lieutenant Brower has been seeking to develop in field cardiac monitoring. This scope of practice improvement for the department can expedite diagnosis of a patient heart conditions by physicians in receiving emergency departments.

Prior to coming to the Holland Department of Public Safety, Lieutenant Brower served with the South County Fire Authority in Vicksburg, MI. He holds many Michigan Fire Service credentials including Fire Officer III. He is a licensed EMT and earned an Associate of Applied Science in Fire Science Degree from Kalamazoo Valley Community College. He lives in the Holland area with his wife and two children.

PART-PAID FIREFIGHTER OF THE YEAR**Firefighter / EMT Jon Lundstrom**

The Holland Department of Public Safety – Fire Services Division is proud to announce that Firefighter/EMT Jon Lundstrom has been selected as the department's 2023 Paid on Call Firefighter of the Year. Lundstrom was nominated by his peers and selected by his officers to receive this distinguished honor. He is recognized for his dedication, professionalism, and teamwork. His coworkers note that he goes over and above, takes his role in the department seriously, exercises initiative and leads by example.

Lundstrom began his career with the department in 2020 and is currently assigned to Station #3. He recently obtained his EMT certification. This is an example of his dedication and commitment to the job. In addition to his duties as a firefighter he serves as a driver and pump operator at that station. Lundstrom has also been instrumental in developing creative content for the department's social media accounts.

Being a paid-on call firefighter is a second job and today requires a high level of commitment and flexibility. In addition to being an active member of the department he is a professional photographer and content creator with Junebug Photography.



Buildings and Grounds **by Lieutenant Dan DeVisser, Lieutenant Kevin Thole and Team Members**

As in years past, this report is intended to give a snapshot of the highlights of events that occurred over the last year related to Building and Grounds of the Holland Fire Department, as well as give a glimpse into the future of short and long-term needs that are being addressed.

During the year 2022 we continued to be financially conservative and limited many significant building maintenance improvements while we plan for the anticipated new construction and renovation of our facilities which will begin in spring of 2023. We still must maintain these building as they are the base for our 24/7/365 operations. The designs of years past worked for the fire service of the 70's but our current operations have changed substantially. The opportunity to build a new station and make significant improvements to our Kollen Park Station is welcomed and will assist in meeting our current mission and our evolving mission into the future.



The design of the new stations will incorporate concepts for all gender bathrooms and dorm rooms, much larger apparatus bay areas, more office and computers work spaces, larger conference rooms, and increased training space.



Emergency Medical Services by Lieutenant Brower, Lieutenant Venhuizen and Team Members

Emergency Medical Services (EMS) in Holland and all over the nation continue to face the challenges of a changing environment while responding to emergent needs of the communities they serve. Extended wait times in the field along with an overwhelmed system continue to challenge responders across the country. While it continues to create challenges, the Holland Fire Department continues to face these challenges by adapting along the way.

The Holland Fire Department continues to see an upward trend in EMS calls. In 2022 the department responded to 4048 calls, with 2775 of them being an EMS call. EMS accounts for **68%** of all calls for service. To be prepared for those emergencies, EMS training is a vital part of the department. Last year Holland Firefighters participated in a total of 929 hours of emergency medical training. The Holland Fire Department is a licensed continuing education program. This allows us to utilize trained instructor coordinators, Fire Marshal Bret Groendyke, Training and Safety Officer David Wolffis, and FF/Paramedic Jacob Johnson along with other State of Michigan approved subject matter experts for the delivery of this EMS training. Utilizing these instructors along with the continuing education program, the department receives a large return on investment which saves our community thousands of dollars annually. This education program, along with all 7 licensed emergency vehicles are inspected by the State of Michigan. The State of Michigan recently inspected our EMS vehicles, and no equipment violations were noted. This is due to dedicated personnel who routinely inspect the vehicles and equipment.

With 2775 EMS calls responded to by Holland Firefighters in 2022, 11 calls stand out as incidents where the skills and training of the personnel on scene led to positive outcomes for those individual patients. The following calls met established criteria for outcomes and those responding received Life Saving Awards for their outstanding efforts..

January 10- LT/EMT Stokes, LT/EMT Cook, FM/EMT Groendyke, FF/EMT VanderKooy: Units were dispatched to a male patient who was attempting suicide. Units arrived on scene and found an unconscious male patient who had a pulse but no respirations. Fire personnel assisted with ventilations and administration of NARCAN due to signs of overdose from the patient. The patient was moved out of the home and fire assisted in patient care during transportation. The patient regained consciousness during transport and was later discharged home.



Emergency Medical Services (continued)

February 2- LT/EMT Brower and FF/EMT Cook: Units were dispatched to a female patient with an altered level of consciousness. Units arrived on scene to a female patient who was unresponsive with a pulse and breathing. The female was placed on oxygen and the patient assessment began. The patient was given NARCAN due to signs and symptoms of an overdose. The patient's condition improved on scene and it was determined the patient was experiencing an unintentional overdose on a pain medication prescribed to her.

March 19- LT/EMT Cook and FF/Paramedic Johnson: Units were dispatched to a male patient who attempted suicide. Units arrived on scene to a male patient unconscious in the bathroom with snoring respirations. The patient was moved out of the bathroom and rescue breathing was initiated. The patient was given NARCAN due to signs and symptoms of an overdose. The patient was moved to the ambulance for transport and Fire units continued assisting with patient care. During transport to the hospital the patient began breathing on his own. Shortly after he went into a seizure. An nasal pharyngeal airway (NPA) was placed and high flow oxygen was provided to the patient. The patient arrived to Holland Hospital unresponsive with a pulse and breathing on his own. The patient was discharged days later.

March 25- LT/EMT Stokes, FF/EMT Gamby and FF/EMT Klomparens: Units were dispatched to a med 1 echo for a female who had fallen down the stairs and was not breathing. Units arrived to a female patient who was pulseless and not breathing. CPR was started and an IGEL airway was placed. Due to past history obtained on scene, the female patient was also given NARCAN. The patient was placed on the automated chest compression device (DEFIBTECH). When AMR arrived on scene and the monitor was placed on the patient, a sustainable rhythm was detected. CPR was stopped slowly the patient regained consciousness on scene. The patient was moved out of the home for transport to the hospital. Fire assisted in care during transport and the patient arrived to the emergency room conscious and breathing. The patient was discharged 2 days later.

May 5- LT/EMT Thole and FF/EMT Dils: Units were dispatched to an unknown medical issue at a home in the city. Units arrived on scene to the male patient sitting on the toilet. The patient was purple in color and clammy. The patient's blood oxygen level was 75 and he was in obvious respiratory distress. Crews on scene placed a Non-rebreather mask on the patient while obtaining vital signs. The patient had a history of chronic obstructive pulmonary disease (COPD) and was placed on a continuous positive airway pressure device (CPAP). Crews assisted in patient care during transport to Holland Hospital.



Emergency Medical Services (continued)

May 18- LT/EMT Cook and FF/Paramedic Johnson: Units were dispatched to reports of a female patient having an allergic reaction. Units arrived on scene to the female patient who was having signs of an allergic reaction with trouble breathing. The patient had a known allergy and a lung sound assessment revealed wheezing in all 4 quadrants. The patient was given epinephrine through the use of a BEE's Kit. The patient's vital signs and appearance improved before AMR arrived on scene. The patient was transported to Zeeland Hospital for continued care.

July 13- LT/EMT Stokes, FM/EMT Groendyke, FF/EMT Achterhof and FF/EMT Gorris: Units were dispatched to a female patient having trouble breathing in the pool. While responding to the incident, units were updated that the patient was not breathing and CPR was in progress. Units arrived on scene to employees doing CPR on the female patient. The patient had been shocked by the AED prior to EMS arrival. The patient had a pulse and was attempting to breathe on her own. A non-re-breather mask was applied to the patient. The patient began to vomit and she was log rolled onto her side, while powered suction cleared the airway. Before being transported to the hospital, the female regained consciousness. Fire units continued care with AMR during her transport to Holland Hospital. The patient was admitted to ICU and cardiology

September 26- LT/EMT DeVisser, FF/EMT Dils and FF/EMT Jones: Units were dispatched to a med 1 echo for a 22-year-old male pulseless and not breathing. Units arrived on scene to Holland PD and the OCSD E-unit doing CPR on the male patient with one shock delivered via AED on scene. An iGel airway was placed successfully by Holland Fire and the patient was placed on the DEFIBTECH. Two more shocks were delivered on scene by AMR. The patient was moved to the ambulance and Holland Fire continued patient care during transport to Holland Hospital. The patient arrived to the emergency room with a pulse. The patient was discharged five days later to another healthcare facility closer to their out of state home.

October 1- LT/EMT DeVisser and FF/EMT Jones: Units were dispatched to a male patient with an altered level of consciousness. Units arrived to find a male patient sitting on a walker with his head down, poor in color and lethargic. The patient was very pale and cold. The patient did not respond to questions and when placed on the pulse oximeter his oxygen stats were reading 60%. The patient was placed on O₂ at this time via non-rebreather mask. While moving the patient, he coughed and it was noted the cough had wet lung sounds. The patient's stats would not get above 75% on the mask, so it was decided it would be best to place the patient on CPAP during transport. Holland Fire assisted in placing the CPAP and treatment during transport to Holland Hospital.



Emergency Medical Services (continued)

October 29- FF/EMT Gorris, FF/EMT Dils and FF/EMT Smtih: Units were dispatched to a med 1 Echo for a male patient possibly not breathing. Units arrived on scene with Holland PD to a male patient lying pulseless and not breathing on the sidewalk. The patient was placed on an AED and a shocked was delivered. The patient remained pulseless and CPR was started. The patient was placed on the defibtech. AMR arrived on scene and Holland Fire continued assisting with patient care. During transport to Holland Hospital the patient began breathing on his own. The patient remained in Holland Hospital for 12 days before interfacility transfer to Meijer Heart Center.

December 14- LT/EMT Cook, FF/EMT VanderKooy, FF/Paramedic Johnson and FF/Paramedic Schrotenboer: Units were dispatched to a male patient not breathing and pulseless. Units arrived on scene to staff doing chest compressions on the patient who had agonal respirations with a rapid pulse. Staff had an AED on the patient and the AED had shocked the patient twice, prior to the fire departments arrival on scene. Units on scene assisted with rescue breathing for the patient. The patient was loaded onto cot and moved to AMR. The patient remained in Holland Hospital for 2 days before interfacility transfer to Meijer Heart Center.

The EMS division is committed to continual improvement of care being delivered to all patients. This is accomplished through training, new equipment purchases and having a voice at medical control board meetings. Another opportunity for continual improvement is our connection with Holland Hospital. The hospital provides feedback to us on all stroke patients, trauma patients and cardiac arrest patients. This information is passed along and used as a method of continuous quality improvement.



Vehicle Maintenance by Lieutenant Stokes, Lieutenant Cook and Team Members

To continue with the mission of bringing our fleet up to date, In February of 2022, the department placed an order for a heavy-duty rescue pumper from Pierce manufacturing. This unit is slated to replace an aging 1995 freightliner pumper. With continued fallout from the COVID pandemic, supply chain issues continue to affect manufacturing. The fire service is not immune to these circumstances. In the past, the average delivery timeline for a pumper truck was 9 months. Our engine currently on order began with a 23-month timeline and has since been extended to 31 months. The new pumper will be very similar to the department's 2015 Pierce, with the same design and mission.

HFD is going green! To support the City's clean energy mission, we are doing our part to reduce our carbon footprint. Within the last year, we have replaced several pieces of equipment with battery powered alternatives. Many of the department's generators, ventilation saws, ventilation fans and extrication tools (Jaws of Life) are normally powered by gasoline engines. In 2022 we were able to replace our ventilation fans and the remainder of our extrication tools with lithium ion battery powered alternatives. These innovations are not only better for the environment, but they also quieter. This reduces the potential for hearing damage. Furthermore they reduce emissions and the exposure to cancer causing toxins which plague the men and women in the fire service.



With the anticipated growth on the city's south and eastern corridors, we continue our mission to meet the growing needs of our community. Calls for service have been steadily rising. With this in mind, we are taking steps to bring our two stations back to a self-sufficient status. With the return of three Firefighter/EMT positions this year, we are able respond to and safely mitigate simultaneous incidents. In 2022, we recorded 193 incidents where 1142 provided support in station 1's service area. In the past, truck 1142 carried the only complete set of extrication tools and was tasked with responding to entrapments within the entire city. With the above-mentioned statistics in mind, a second set of lithium ion battery powered extrication tools was purchased and placed into service on engine 1121. With this purchase, each station now has extrication capabilities thus reducing the need for apparatus to respond outside of their designated service area.



Vehicle Maintenance (continued)

In 2022 the department also took delivery of 38 new self-contained breathing apparatus (SCBA) and Rapid Intervention SCBA Kits for each front line apparatus.



Photo Courtesy of Draeger Respiratory Products

The department relies heavily on SCBA to perform operations in many hazardous environments where respiratory protection is required. While primarily used during the search, rescue, and suppression in fire environments, they are also used when encountering hazardous materials incidents, confined spaces and can also be used in responses involving infectious disease.

The new units manufactured by Draeger Respiratory Protection replace our well used ISI units that are no longer in production. To facilitate the purchase, Holland and other mutual aid departments (Holland Charter Twp., Park Twp.) worked in unison to research and identify new SCBA that can be purchased. There was universal agreement among the partners that SCBAs utilized within the departments should be the same to promote interoperability. This is consistent with past practices among the partners that included SCBA and fire apparatus. Three brands were evaluated. These included models offered by Scott Safety, MSA Safety, and Draeger Respiratory Protection.

During this process, it was learned that all brands and models meet the minimum requirements and will furthermore meet the needs of the personnel that will be utilizing them and the decision was made to purchase units manufactured by Draeger. Through the shared purchasing volume with our mutual departments and a sealed bid pricing offered across the state of Michigan, a considerable cost savings was realized.



Fire Prevention & Community Involvement by Fire Marshal Bret Groendyke

The Fire Marshal position continues to maintain three areas of focus:

- **Fire prevention** - including inspections, pre-planning, public education, response to incidents, and fire investigations.
- **Community involvement** - this is the oversight of firefighters as they promote safety and fire prevention for the public good.
- **Administration** - related to professional development, personal and department training, and record keeping.

Fire Prevention

Business Inspections

The fire department identifies fire risks in homes and businesses. We have three foundations of our inspection program:

1. Identify and address life safety risks.
2. Provide education to reduce or prevent the occurrence, or limit the spread of fires.
3. Preplan to improve efficiency and response to all emergencies.



A total of 300 fire service inspections were completed in 2022. The inspections fell into the categories listed in the chart above. These inspections were completed by both the on-duty shift firefighters and the Fire Marshal.



Fire Prevention & Community Involvement (continued)

Note the variety of inspections that are completed by the fire department. The most common type of inspection, known here as a general inspection, involves either the Fire Marshal or fire crews, assessing a building’s access, life safety features, fire suppression or alarms, and any other fire service feature. Of the general inspections completed by the shifts, B-shift completed 26, A-shift completed 20, and C-shift completed 9. The remainder were completed by the Fire Marshal. The ‘Other’ category is unique as it contains many unusual requests for the Fire Marshal to review, or intervene on a topic. Hazardous operations were noted to increase over 2021. It is suspected that this is related to our inspection and education programs as the public reports fire safety concerns.

There continues to be a high demand for plan review and fire system inspections. It is anticipated that fire alarm testing will continue to grow and plan reviews will remain consistent with city development. As more buildings are completed, maintenance inspections for that property will also increase.

Our largest inspection effort of the year is the ongoing construction of the LG Chem addition. This has been a priority for the fire department, given the risks associated the site. There have been several plan reviews and site visits throughout 2022. Pre-planning, communicating updates to responding crews and neighboring fire departments, have been positive thus far. These two photos demonstrate the immensity of the project.





Fire Prevention & Community Involvement (continued)

Home Fire Safety

Twenty-four building fires occurred in residential areas. Two of those fires involved outbuildings that were not living areas.

A surprising trend was the number of fires that occurred as a result of items being stored on top of the stove, and a burner being turned on. Both electric and gas stoves were observed to cause these fires. Five fires caused \$104,000 in damages, displaced 10 residents, and killed 6 pets. We are working to address this fire cause in our public education program. As a reader of this report, you are encouraged to share the word about moving items off your stove top.

We continue to install smoke alarms in homes by request. Smoke alarms are distributed to the community on an as needed basis. Fire crews that respond to medicals or service calls continue to check and install smoke detectors as situations merit.

Education

Our fire education program performed well in 2022. We were able to provide fire extinguisher training programs at Uniform Color, Tommy’s Car Wash, Heinz, and Hope College. Between these organizations our fire department trained 510 people on use of fire extinguishers and home fire safety information.



In response to a February apartment building fire in the SOAR (Stratford, Oxford, Abbey, Ridgeland) neighborhood we provided two rounds of targeted fire safety education. The first was in conjunction with a block party. We provided fire safety quizzes to families and encouraged safe habits. Then on July 13, 2022 a total of 18 residents attended a debriefing on the fire. This was to help educate and heal after the event. Particular attention was paid to preventing fires from discarded cigarettes.

Following another February fire at Pioneer Village Condos, residents gathered together for a fire debriefing. 25 residents gathered at Providence Church and discussed evacuation planning, smoke detectors, gas grills, and several more fire safety items. The program was well received.



Fire Prevention & Community Involvement (continued)

Our most sustained education effort in 2022 was at Hope College. Over the past year, the fire alarms on campus have increased. This has raised concerns about a significant life-threatening fire on or near Hope’s campus. There were 3 building fires related to student living in 2022.

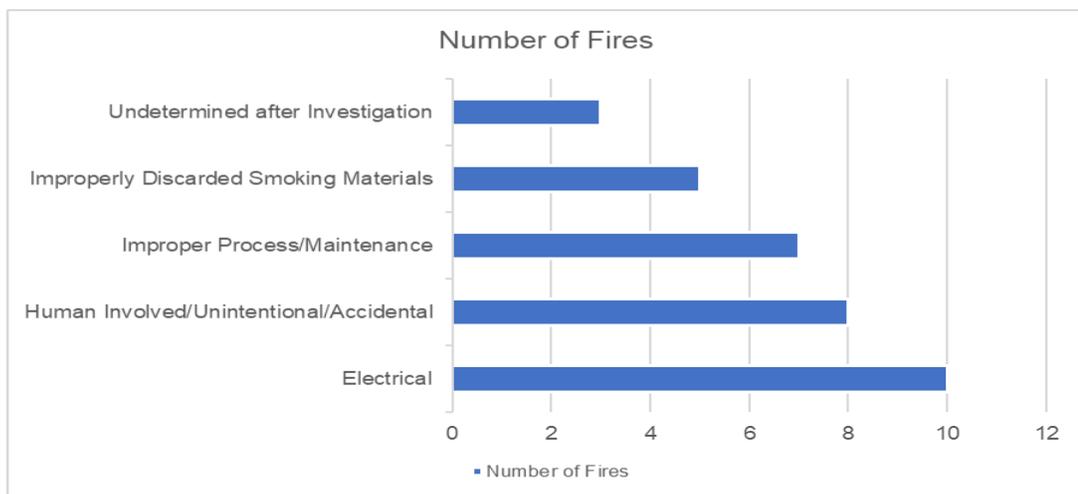
According to data from the college, the majority of these alarms are triggered by smoke or steam from students cooking and not a fire. One concern is that with all these false alarms, students and firefighters will become complacent with responses to the alarms.

In response to this issue, we brought together Campus safety, facilities staff, and student life leaders. Campus safety was able to begin completing fire drills in all campus cottages. This is in addition to the bi-annual fire drills and alarm testing that we normally conduct in all campus dormitories. Additionally, we provided fire extinguisher training and a special Saturday morning fire safety session for all RAs and RDs. This provided training to 90 students. Efforts to address these issues will continue for the foreseeable future.

In October of 2022 we hosted the Tri-County Fire Inspector’s Association at Hope College. The program was attended by 26 area Fire Marshals and Fire Inspectors from Grand Rapids, Kalamazoo, and many lakeshore communities. We highlighted campus fire risks related to student demographics, cooking, and access issues. The program was well received.

Investigations

Investigations were conducted at the scene of, or in follow up to, a total of 34 building fires that occurred in the city. This graph demonstrates the causes of each of those fires.





Fire Prevention & Community Involvement (continued)

There was an overall decrease in the number of building fires, year to year. Damages from these fires totaled \$845,398. These monetary values do not tell the full story of the numerous families that were disrupted and many irreplaceable items lost.

It should be noted that eight business fires occurred where the fire alarm activated, but there was no 911 call. This is a point we continue to educate our business owners on. It is a reminder of why we respond to reports of fire alarms with lights and sirens. We must treat it as an actual emergency until we can determine there is no fire in the building.

Losses Prevented

The Holland Fire Department must safely and efficiently extinguish fires. There were 11 instances in 2022 where fire originated in one building and presented a clear threat to neighboring properties. Holland firefighters prevented further fire spread in each of these cases.

Each incident presents a different set of variables relative to fire cause, weather conditions, building construction, and fire resistive features. The basis for this information is covered in NFPA 80A: Recommended Practices for Protection of Buildings from Exterior Fire Exposures. Some pertinent material related to this can also be found in our adopted 2012 International Fire Code, Chapter 3. Based on the codes stated above and recognizing the capabilities, response, and application of suppression the following exposed buildings or vehicles are recognized as loss

Fire Origin	Loss Prevented	Value Protected
242 Pine	2 Houses	402,914
165 E 17th	Remainder of house	90,000
440 Stratford	Van	8,000
302 Winstead	2 Condos	736,914
289 E 13th	Remainder of house	140,000
363 W 22nd	1 House	124,000
117 Grandview	Utility Pole & Lines	30,000
367 Central	1 House	147,000
304 W 17th	1 Car	12,000
124 W 15th	Remainder of house	105,715
875 E 48th	Materials	Undetermined



Fire Prevention & Community Involvement (continued)

Each of these fires had reached the ability to extend beyond the building of origin and the fire department contained each fire. Values listed are represented as the total cash value (TCV) as provided by the BS&A system for the Holland. **Holland firefighters protected \$1,796,543 worth of vehicles or buildings in 2022!**

While, these values represent only the amount of the building. It does not represent the amount of personal property or possessions within the home, or items stored outside the home. Although difficult to quantify, it also does not represent the emotional toll involved with the loss of a family's home. This metric clearly demonstrates the necessity of properly staffed and available fire apparatus.

Community Involvement

The Fire Marshal position coordinates and participates in fire-related public education in Holland. Each shift has a community involvement firefighter that works along with the Fire Marshal to provide community outreach. This work is in addition to their normal shift responsibilities and responses to emergencies. The community involvement firefighters that served in these positions for 2022 were Mark Klomprens, Joe Gorris, and Matt Jones. All totaled, these men contributed 138 hours of time towards community risk reduction. Statistically, May through October is our busiest time of the year for community involvement and community risk reduction events.

Here, in no particular order, is a snapshot of the many accomplishments completed by the community involvement group.

- There were 47 car seats that were checked, installed, or corrected. Each community involvement firefighter is a certified car seat technician. The goal is to educate families in order to reduce traumatic childhood and infant deaths in motor vehicle crashes. Based on respondents, it has been determined that this is a risk reduction service we provide to the region, not just Holland.
- Several station tours for school children of all ages. Includes Cub Scouts and other youth groups.
- Career Day at Holland East Middle School & Holland Heights.
- Dozens of block parties in many Holland neighborhoods.
- Polar Plunge at the Holland Elk's Lodge.
- Participation for Aviation Day at the West Michigan Regional Airport.
- Fire presence and demonstrations for Juneteenth Celebration in Kollen Park.
- Continued work with the address sign program, providing homes with visible house numbers.
- Fire safety talks with over 75 residents at Waverly Meadows & Appledoorn Living.



Fire Prevention & Community Involvement (continued)

- The West Michigan Fire Safety Prevention Council Parade continued in 2022! The 8th Street parade route was ablaze with firetruck lights and smiling faces.
- Participated in the Battle of the Badges softball game to support Heights of Hope. The firefighters won a close game.
- Provided reports to WHTC 'Talk of the Town' to highlight local fire service initiatives.
- A week of Fire & EMS training for the Holland Public Safety Junior Police Academy.
- Participated in National Night out at Kollen Park with demonstrations, obstacle courses, flag raising, and the Fire Safety House trailer.
- Continued an ongoing partnership with the Holland Museum. These joints efforts produced a CPR class for their staff, education through the Hometown Heroes event, and a retrospective history on the Holland Fire Department with author Paul Den Uyl. They are an excellent organization to work with.
- Provided CPR training classes as a community service for 102 people. Numerous groups including Community Action House, LS Mold, Thermotron, Holland Boys & Girls Club, Holland Museum, Holland Civic Center and City staff all participated.
- Assistance with emergency planning, occupant capacity enforcement, and EMS standby for two sessions of the Hope College Vespers Christmas Program.



Administrative

Training and professional development are critical components of the fire service. The most important training item of 2022 was the completion of a 46-hour International Association of Arson Investigators Courtroom Testimony course. The most beneficial part of this program was being recorded in front of a mock judge and jury while providing a cause and origin hypothesis.

We continued our full transition to our First Due response software. This has provided a good platform to enter and recall pre-plans and inspections. This information can be used at the station for training and data entry, or in the field during an emergency situation. Here are some additional administrative highlights from last year.



Fire Prevention & Community Involvement (continued)

- Attended Society of Michigan EMS Instructor Coordinators, Michigan Fire Inspector Society, and Michigan International Association of Arson Inspectors Conferences. All programs resulted in credits towards maintaining licenses or certifications in respective disciplines.
- Participation in the planning sessions for 2023 Michigan Fire Inspector Society conferences.
- Participated in Ottawa County MCI Tabletop Drill
- Continued oversight of EMS education program
- Volunteered as speaker for March 2023 MFIS seminar session.
- Continued on training committee for Tri-County Fire Inspector's Association.
- Elected to Secretary position for the Tri-County Fire Inspector's Association.
- Assisted with BLS agency relicensure processes.
- Continued involvement with the fire code portion of the Unified Development Ordinance.
- Continued involvement with the Holland Police Community Relations committee, Planning & Building Department meetings, and Housing & Code Enforcement meetings.

Conclusion

2022 is recognized as a year of progress. While building fires were lower, this didn't reduce the amount of suffering and loss that many residents felt after experiencing a fire. Even after the fire, we sought to support those that were impacted.



Training & Safety by Training & Safety Officer David Wolffis

New SCBA Orientation - Draeger Air Packs

Upon taking delivery of the new Draeger Self-Contained Breathing Apparatus in the Spring of 2022, the Holland Fire Department began a process that would eventually lead to over 250 hours of in-service training. The process included 2 hours of classroom time per member, a confidence course, a donning and doffing course, and work dealing with SCBA emergencies including responding to a simulated downed Firefighter. Each department member went through an in-depth orientation process to ensure competency and confidence with all of the operations of the Department's significant investment. After training was provided from the dealer representative, HFD held several in-house training sessions to build our understanding and confidence in their use.



New Full-Time Members

2022 saw the retirement of a full-time firefighter, who was replaced with a new candidate. Additionally, 1 new member was assigned to each of the 3 shifts. This means we were able to welcome 4 full-time members to the Department. Each candidate went through the standard 6 months of intensive training and will continue to learn and grow here as they are removed from probationary status in early 2023.



Each candidate went through the standard 6 months of intensive training and will continue to learn and grow here as they are removed from probationary status in early 2023.

New hires receive extensive training in driving, pumping, area orientation, emergency medical care, and many other topics. They must learn the function and location of every piece of equipment on 4 engines, 1 ladder truck, 2 rescue vehicles, as well as 1 rescue boat.



Training & Safety (continued)

New Paid-on-Call Members

One new Paid-on-Call member was hired in December of 2022, and will attend the 2023 Ottawa County Fire Academy. Each of our 2 members who attended the 2022 Academy passed and have also made it through their 12 month probationary process.

At the end of 2022, there were 24 of 30 Paid-on-Call positions actively filled. This is up from the end of 2021, in which 22 positions were filled.



Scan to learn more about becoming a Holland Paid-on-Call Firefighter !



Holland Public Safety - Drone Response Team

Technology continues to evolve, and the Fire Service has not been left out. Drones have been used in the Fire and Police realm for several years now, and with great success. HDPS purchased a DJI Matrice 300 RTK Drone in 2022 for use within both the Police and Fire Divisions. It has the ability to deliver a personal floatation device (PFD) to someone struggling in the water, conduct aerial thermal imaging, and provide searchlight and megaphone capabilities. The Department is currently in the process of certifying new pilots, conducting in-house training, and exploring all of the benefits this device provides. Each pilot is required to attend approximately 12 hours of training before testing with the Federal Aviation Administration to become a certified Part 107 Remote Pilot. They then will undergo many hours of in-class and in-the-air training with our particular drone.





Training & Safety (continued)

Paid-on-Call Station 3 Driver / Pump Operators

Our Station 3 paid-on-call members are responsible for the driving and pump operations of Engine 1123. This is an advanced level of training available to our paid-on-call members. The Station 3 roster, when full, has 10 positions. The current number of fully-trained and cleared Station 3 POC members is 8, with an additional 2 that are currently logging on-the-road training hours and beginning their pumping evolutions. This is the first time we have been fully staffed in Station 3 for several years.



Hours Trained

The number of hours trained in 2022 significantly increased when compared to 2021. The grand total shows that 4,613 hours of training occurred, compared to 2,820 the previous year. A large portion of this is due to adding more full-time members. The categories are broken down on the next page.



Training & Safety (continued)

Breakdown of Department Training Hours

Category	Hours	Category	Hours
Administrative & Technology	136.5	NIMS ICS	151.5
Apparatus Driver	124.5	Officer Development	291.25
Community Relations	40	Post Incident Analysis	16
Drone Operations	25	PPE & SCBA	377.5
EMS	579.5	Pre-Incident Planning	304.5
EMT Class	240	Preparatory—Fire	20
Engine Company Operations	201.25	Skill Sheets	96
Fire Academy	475	SOP/SOG Review / Implementation	52
Firefighter Instructor	40	Technical Rescue	186
Fire Investigations	69	Terrorism Awareness	112.5
Fire Prevention	121	Truck Company Operations	313.5
Firefighter Survival	118	Utilities	23.5
Fireground Operations	47.5	Vehicle Extrication & Stabilization	102.5
Hazardous Materials	270	Watercraft Operations	114
Health & Safety	441	Grand Total	4613



Training & Safety (continued)

Continuing Education Credits for Emergency Medical Services

All members of the department who hold an EMS license require continuing education credits to maintain their license. Each EMT-Basic license requires 30 continuing education hours in a 3-year period. Paramedic licenses require 45, and Medical First Responders require 15 hours. The average cost for a “credit hour” is \$80.

Fortunately, the department has taken the steps necessary to be able to do these “in house” since 2014. Let’s do a little math on the value of these efforts.

Number of active MFR/EMR licenses	2
Multiplied by credits required	x 15
Multiplied by cost per credit hour	<u>x 80</u>
<i>Total for required MFR/EMR credits</i>	<i>\$2,400</i>

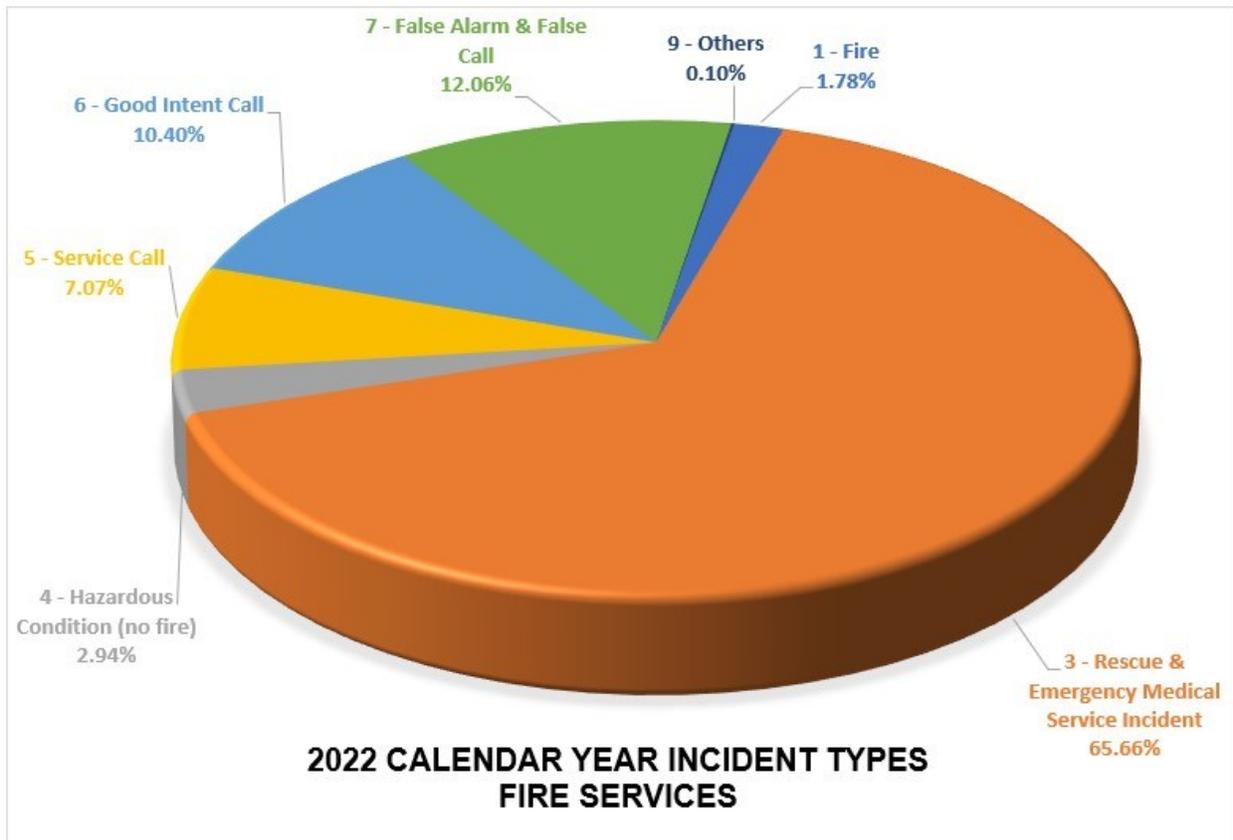
Number of active EMT-B licenses	25
Multiplied by credits required	x 30
Multiplied by cost per credit hour	<u>x 80</u>
<i>Total for required EMT-B credits</i>	<i>\$60,000</i>

Number of active Paramedic licenses	4
Multiplied by credits required	x 45
Multiplied by cost per credit hour	<u>x 80</u>
<i>Total for required Paramedic credits</i>	<i>\$14,400</i>

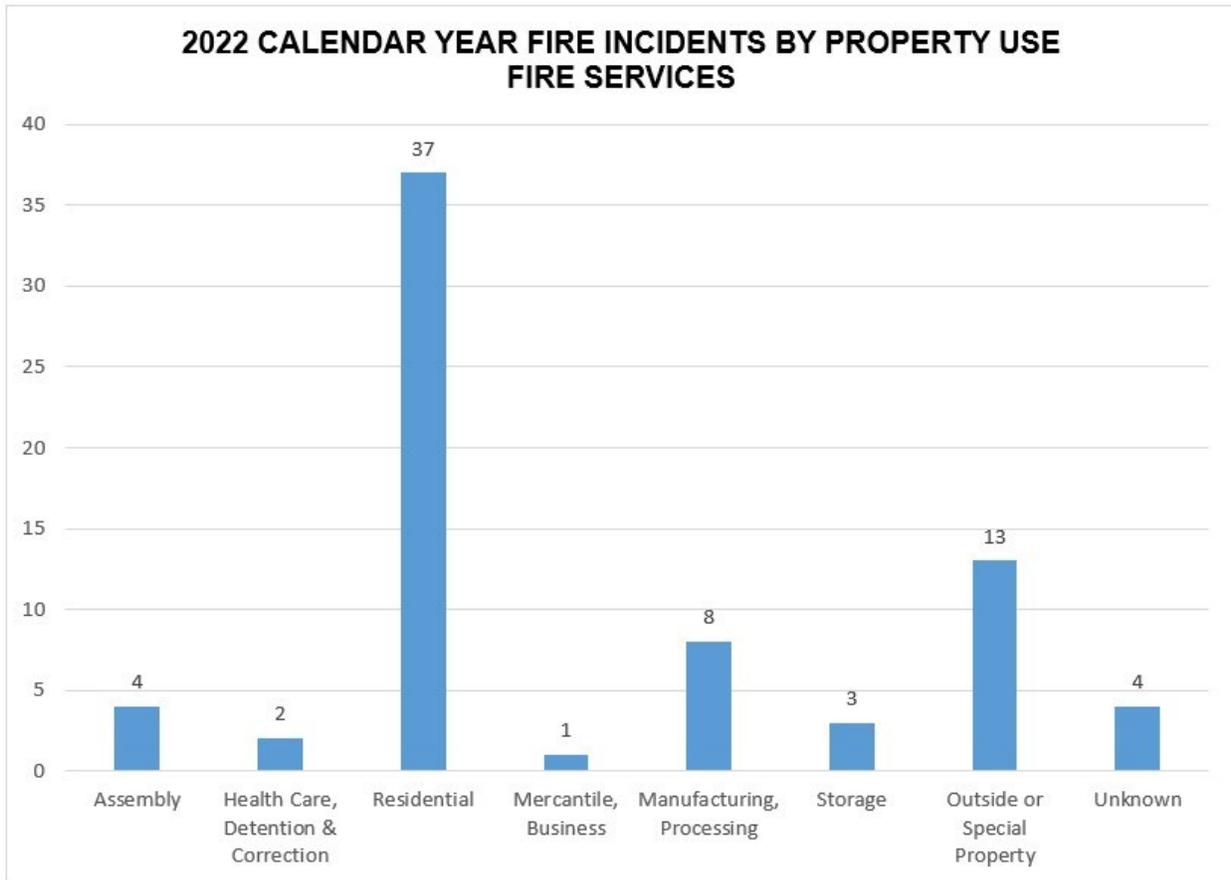
Adding the three totals together yields a savings to the citizens of **\$76,800** over each recertification period.

Commitment to Excellence

The training program at the Holland Fire Department continues to hold high standards for all that we do. We know that when you call us for help, we need to be ready. We work tirelessly each day to meet this expectation, and will continue to put you and your family first. Through ongoing training, perfection of our craft, and acquisition of the latest life safety technologies, we remain dedicated to serving you well in your time of need.



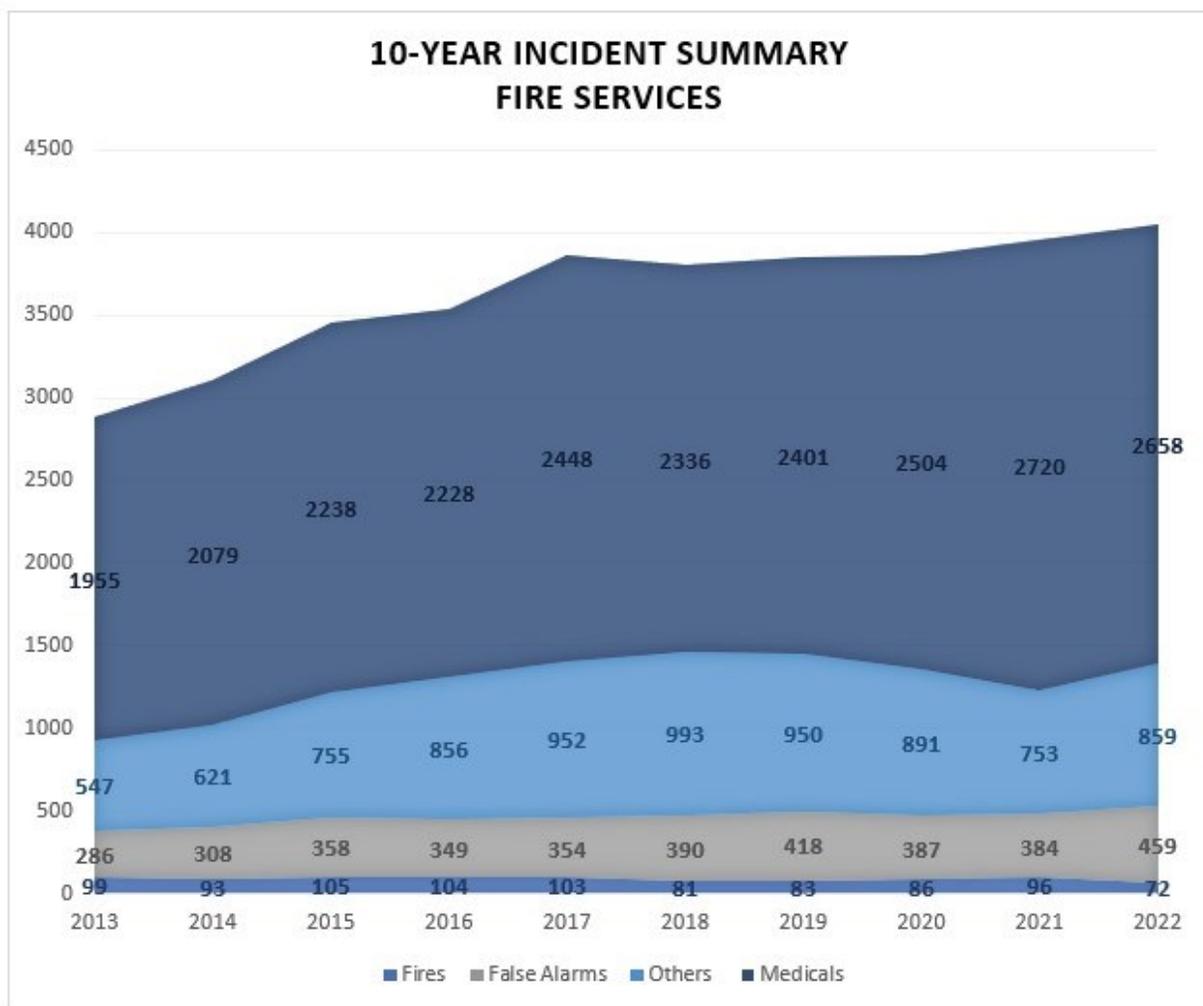
Type of Situation	Incidents	Percent
Fires	72	1.78%
Medical Emergencies	2658	65.66%
Hazardous Conditions	119	2.94%
Service Calls	286	7.07%
Good Intent Calls	421	10.40%
False Alarms	488	12.06%
Others	4	0.10%
	4048	100.0%





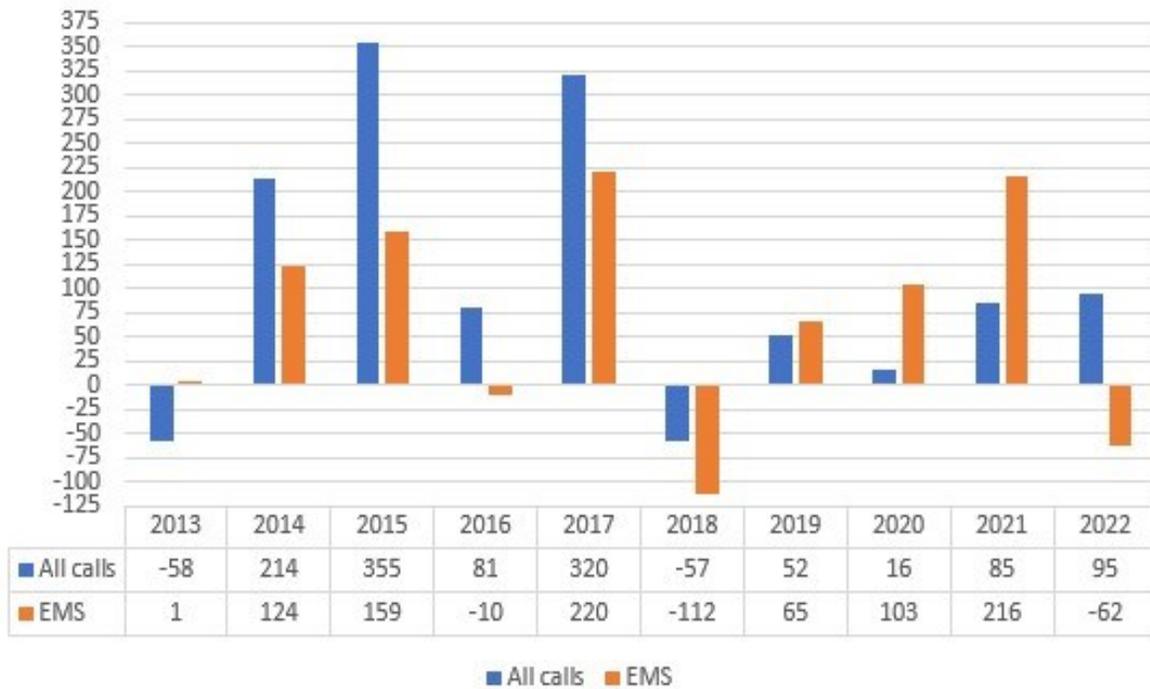
10 YEAR INCIDENT SUMMARY

	FY	CAL YR								
	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Fires	99	93	105	104	103	81	83	86	96	72
False Alarms	286	308	358	349	354	390	418	387	384	459
Others	547	621	755	856	952	993	950	891	753	859
Medicals	1955	2079	2238	2228	2448	2336	2401	2504	2720	2658
Totals	2887	3101	3456	3537	3857	3800	3852	3868	3953	4048



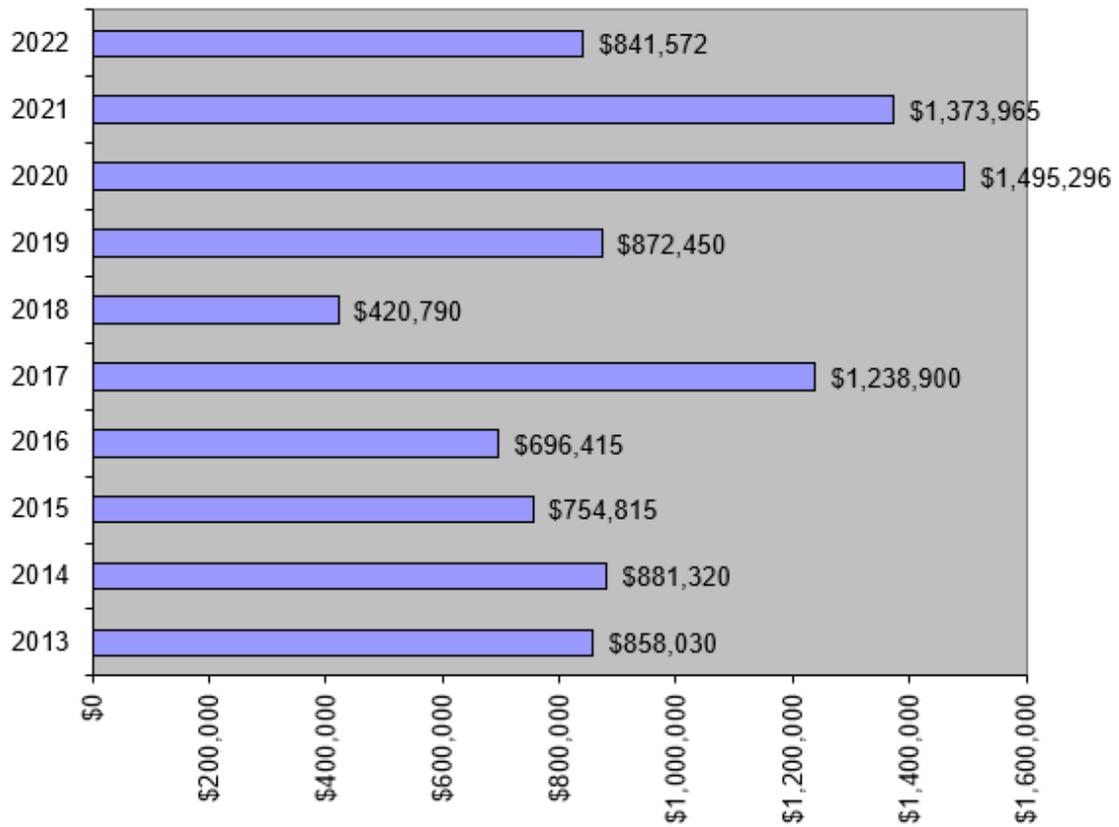


DIFFERENCE IN CALL VOLUME FOR PAST 10 YEARS FIRE SERVICES





PROPERTY LOSS SUMMARY FIRE SERVICES





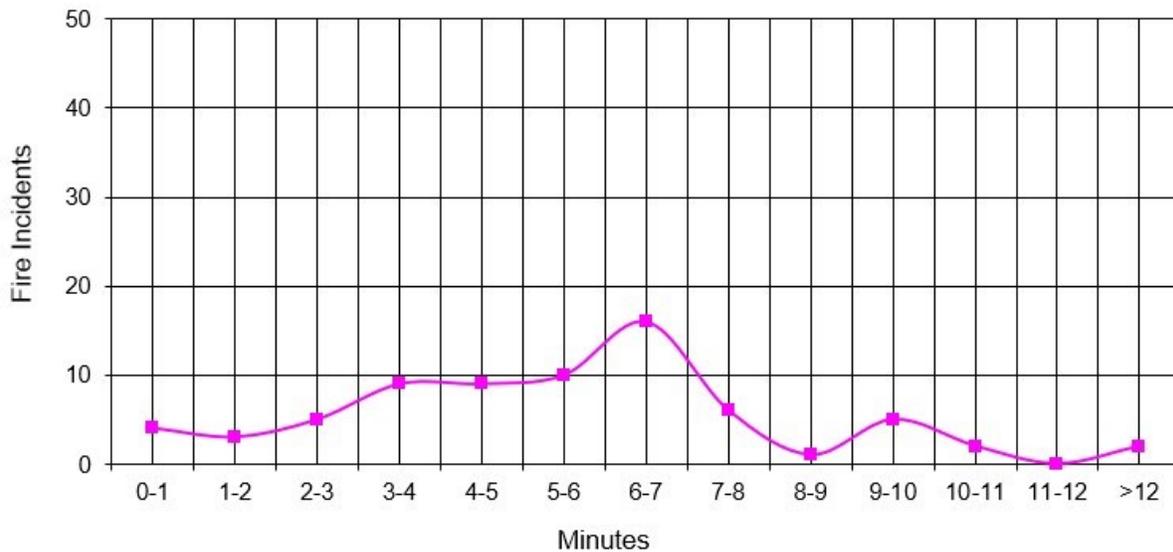
TIMES FROM CALL RECEIVED TO FIRST UNIT ON SCENE

*Most calls above nine minutes include overlapping calls, significant scene delays, or are in our neighboring mutual-aid areas

*This graph represents response times for all Priority 1, 2, and 3 incidents

MINUTES	FIRES	EMS	OTHER	TOTAL	PERCENT
0-1	4	40	86	130	3.2%
1-2	3	38	14	55	1.4%
2-3	5	100	38	143	3.5%
3-4	9	317	73	399	9.9%
4-5	9	504	138	651	16.1%
5-6	10	568	170	748	18.5%
6-7	16	434	156	606	15.0%
7-8	6	286	140	432	10.7%
8-9	1	156	113	270	6.7%
9-10	5	93	69	167	4.1%
10-11	2	56	39	97	2.4%
11-12	0	28	30	58	1.4%
>12	2	38	30	70	1.7%
cancelled on route				222	5.5%
	72	2658	1096	4048	100.00%

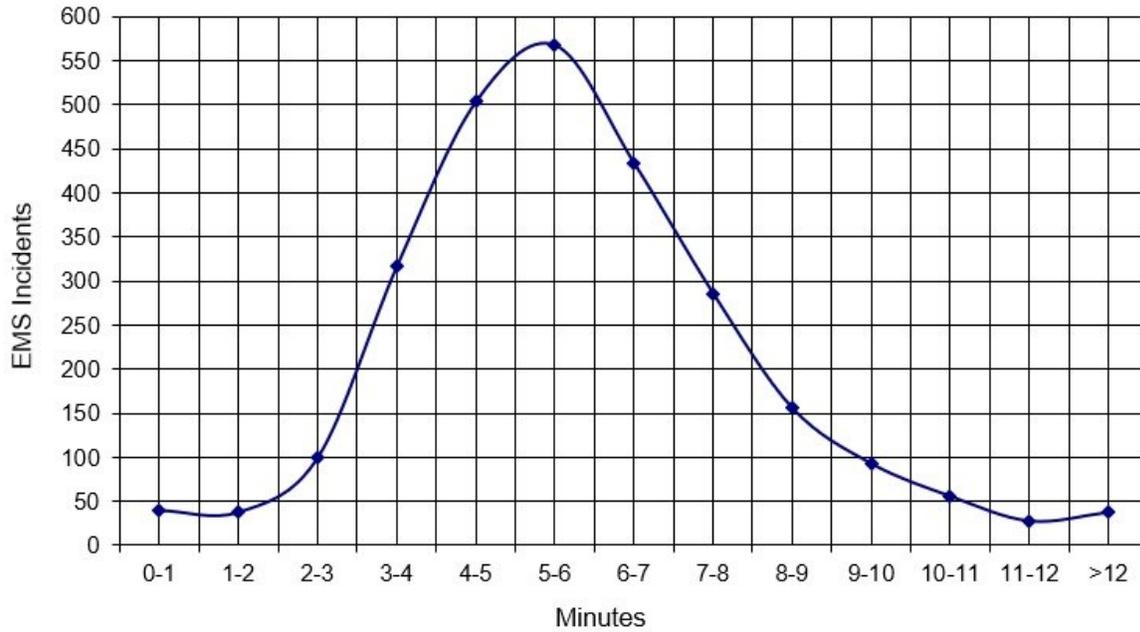
**2022 CALENDAR YEAR RESPONSE TIME - FIRES
FIRE SERVICES**



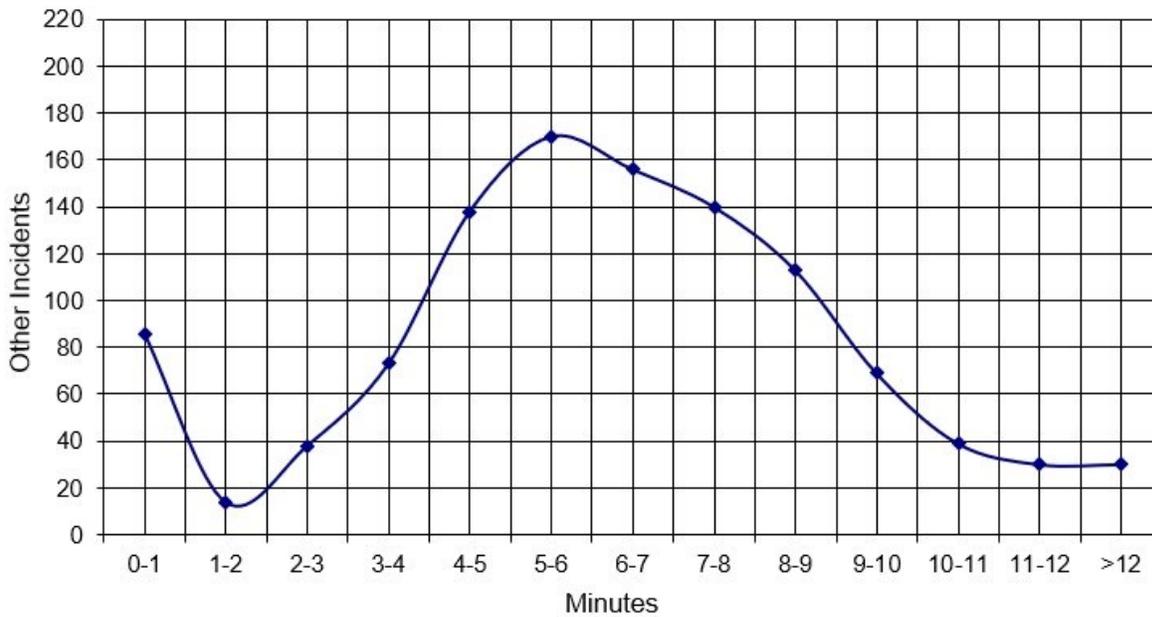


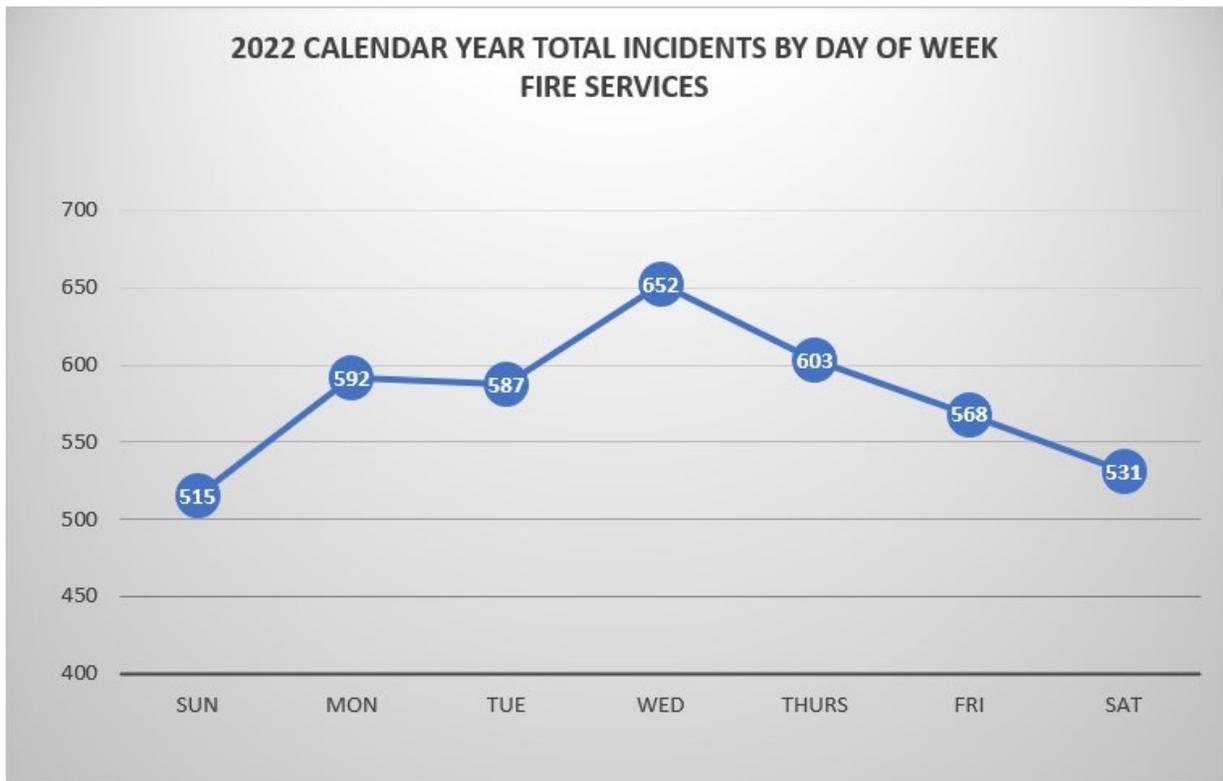
TIMES FROM CALL RECEIVED TO FIRST UNIT ON SCENE

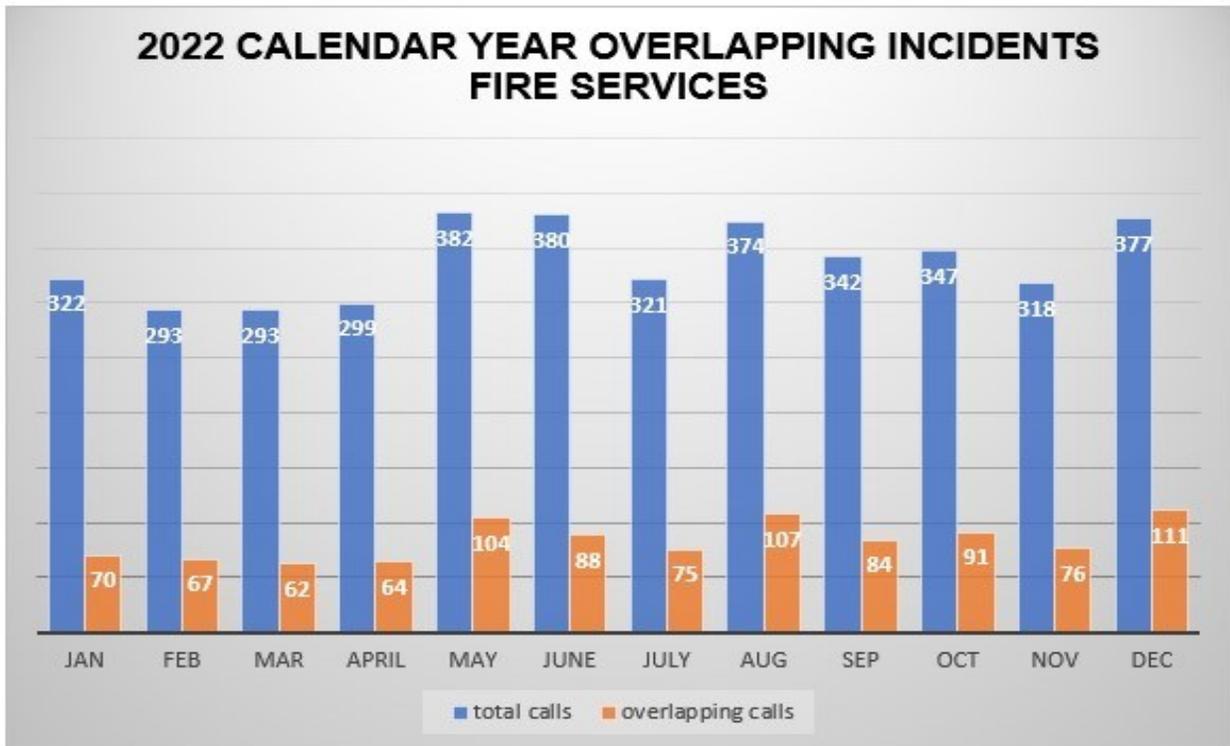
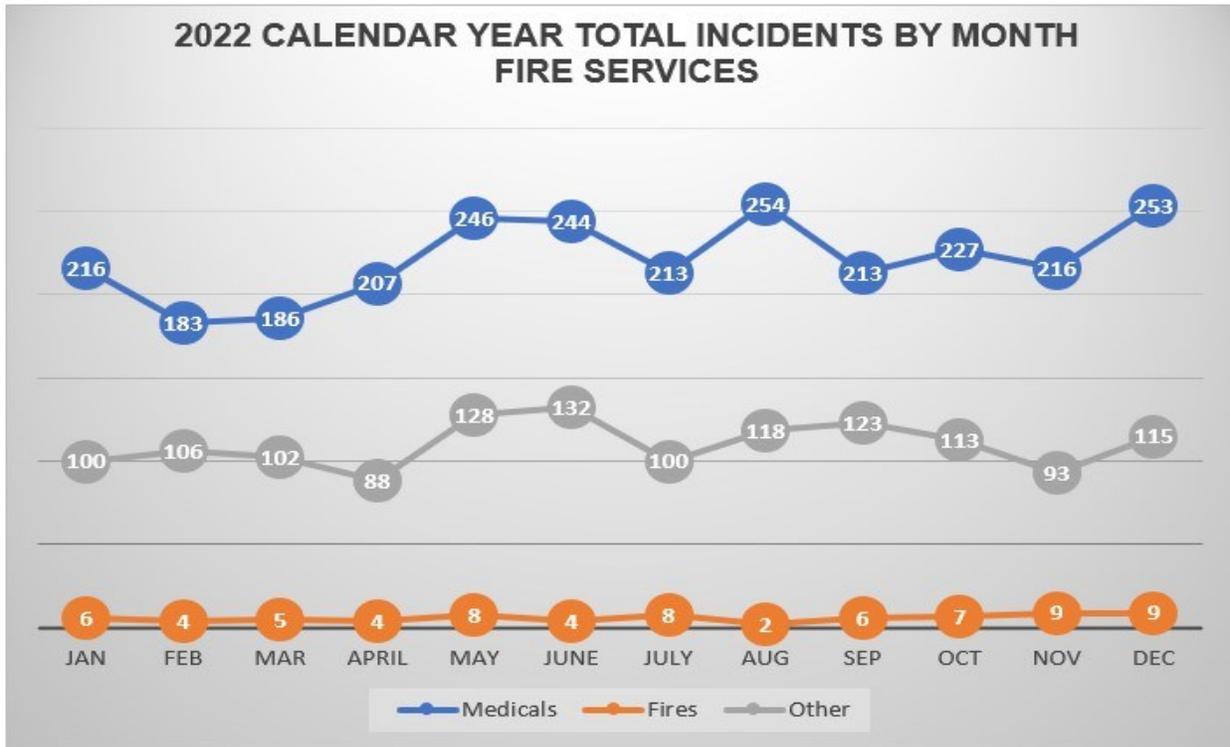
2022 CALENDAR YEAR RESPONSE TIME - EMS FIRE SERVICES



2022 CALENDAR YEAR RESPONSE TIME - OTHER FIRE SERVICES



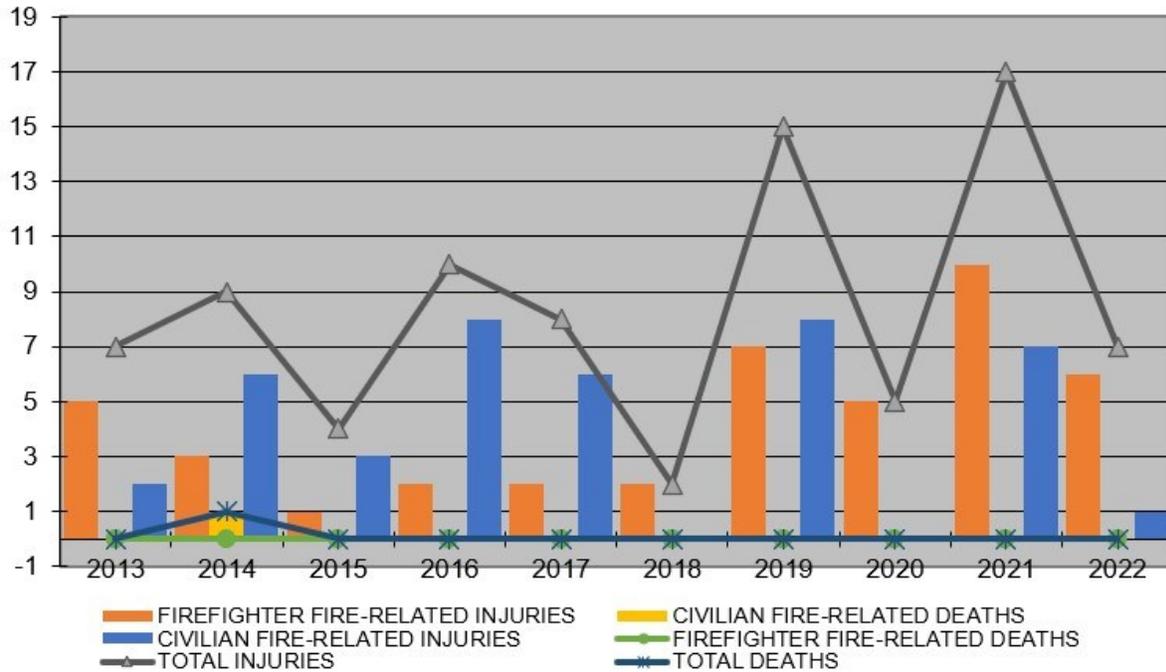




*Overlapping is a term used to describe occasions where multiple calls are occurring in the city at the same time. Based on the data presented we can conclude that approximately 24.67% of all calls are overlapping with at least one or more other calls.



10-YEAR INJURIES SUMMARY FIRE SERVICES



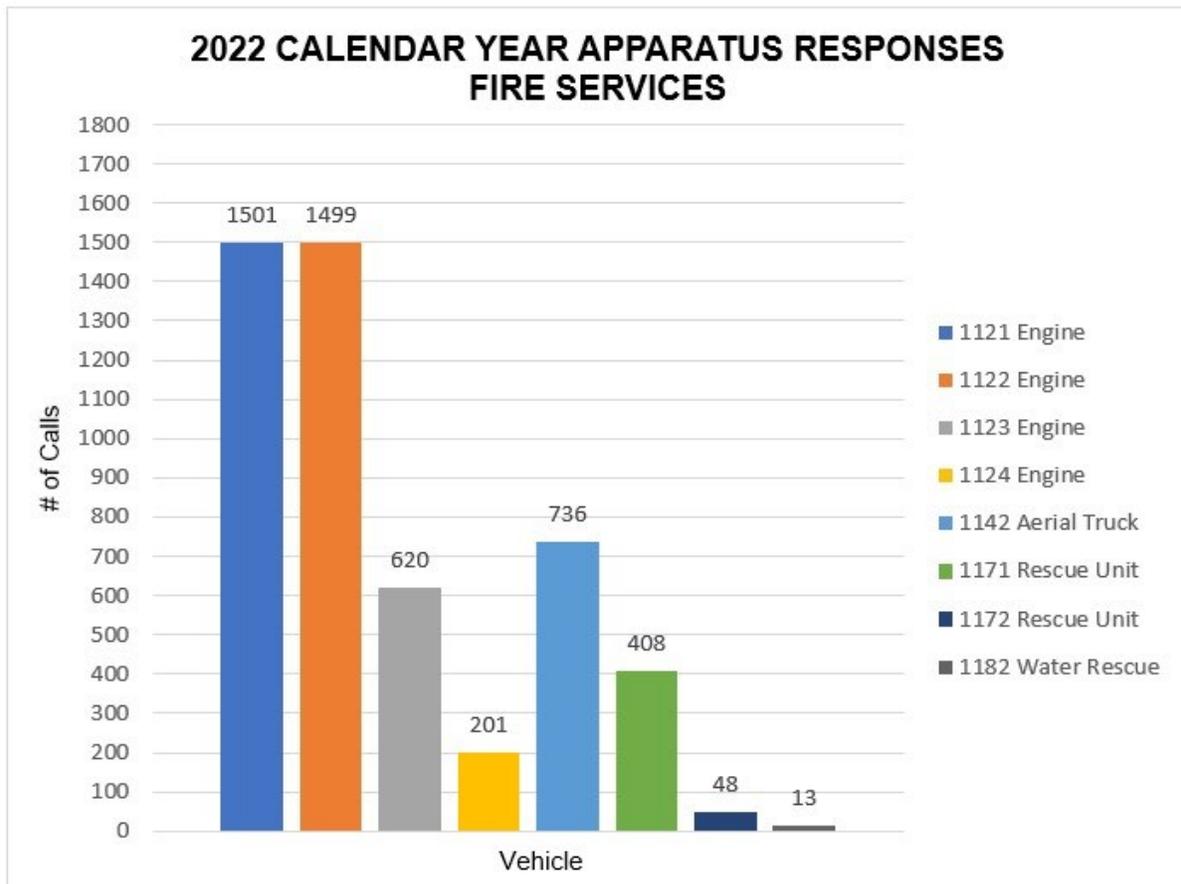
	FIREFIGHTER FIRE- RELATED INJURIES	CIVILIAN FIRE -RELATED INJURIES	TOTAL INJURIES	FIREFIGHTER FIRE- RELATED DEATHS	CIVILIAN FIRE -RELATED DEATHS	TOTAL DEATHS
2013	5	2	7	0	0	0
2014	3	6	9	0	1	1
2015	1	3	4	0	0	0
2016	2	8	10	0	0	0
2017	2	6	8	0	0	0
2018	2	0	2	0	0	0
2019	7	8	15	0	0	0
2020	5	0	5	0	0	0
2021	10	7	17	0	0	0
2022	6	1	7	0	0	0

*** In 2014 the City of Holland experienced 1 civilian fire-related fatality. This is the first fatality, due to fire, that has occurred in the city since 1996.*



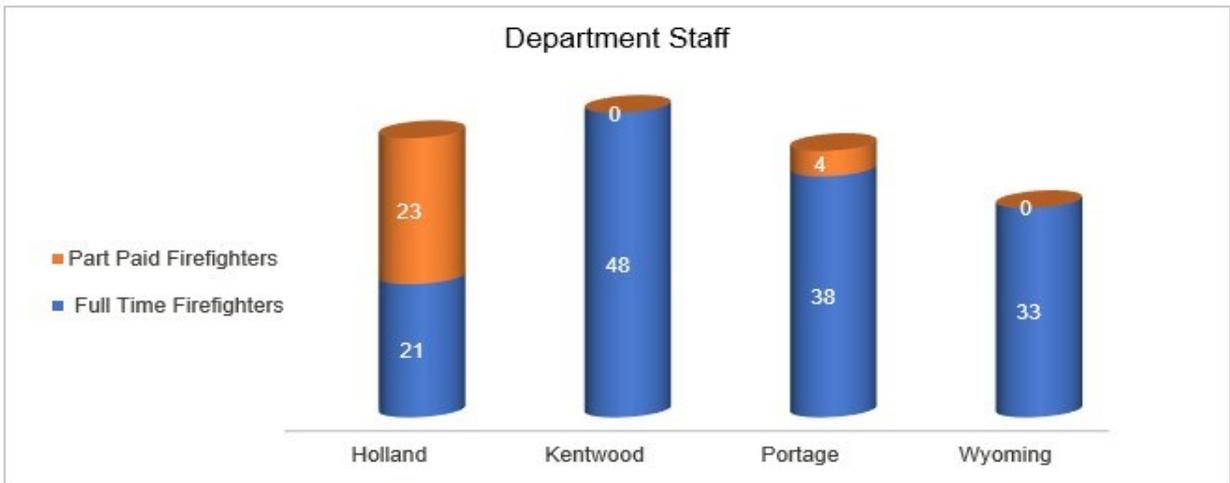
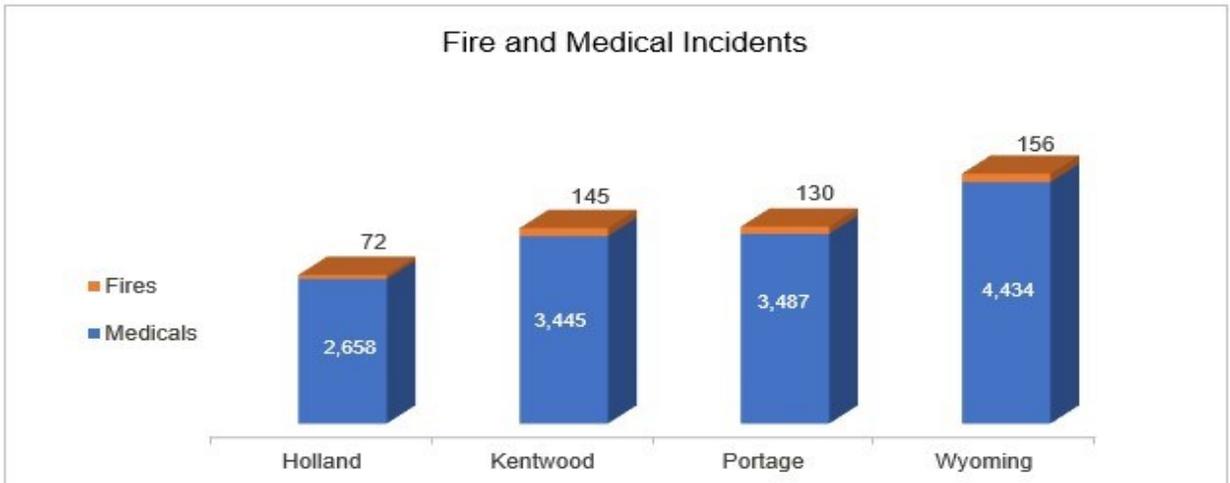
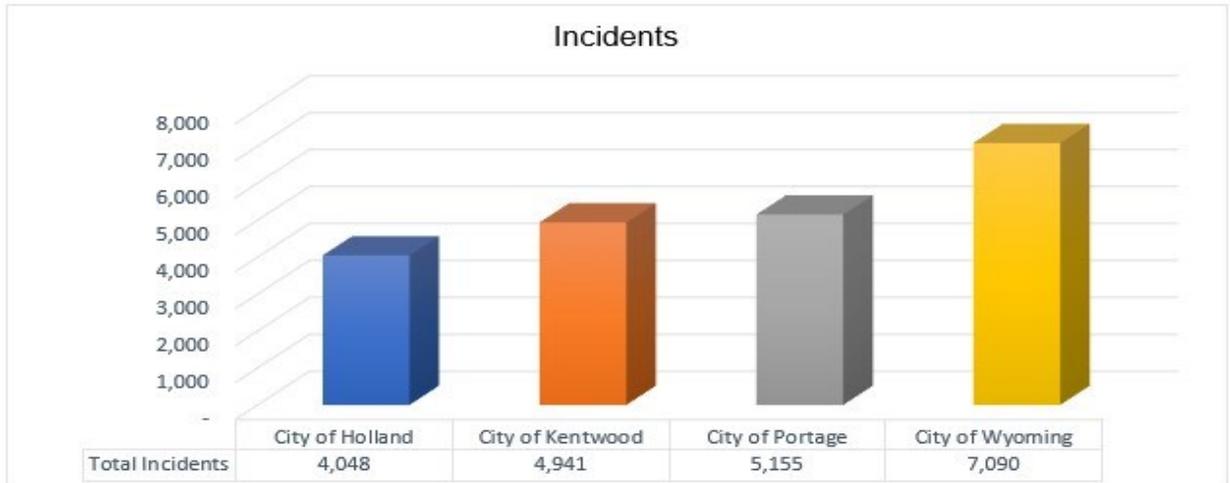
APPARATUS RESPONSES

RESPONSE DATA BY RESPONDING UNITS	CALENDAR YR 2022
1121 Engine	1501
1122 Engine	1499
1123 Engine	620
1124 Engine	201
1142 Aerial Truck	736
1171 Rescue Unit	408
1172 Rescue Unit	48
1181 Brush Truck	1
1182 Water Rescue	13
TOTAL RESPONSES	5027





COMPARISON OF SELECTED STATISTICS WITH OTHER WEST MICHIGAN CITIES





COMPARISON OF SELECTED STATISTICS WITH OTHER WEST MICHIGAN CITIES (continued)

