

Questions & Answers

Buyer Organization City of Holland
Question Acceptance Deadline 03/13/2026 05:00 PM EDT
Closing Date 03/27/2026 02:00 PM EDT

No	Vendor Name	Question/Answer	Question Date Answer Date
Q1	Republic Services	<p>Question: Standby Letter of Credit (by <i>Jack Brown</i>)</p> <p>Would the City accept a Performance Bond in the same amount of \$350,000 in lieu of a Standby Letter of Credit?</p> <p>No answer has been provided for this question yet.</p>	03/02/2026 03:14 PM EST
Q2	Arrowaste, Inc.	<p>Question: Current Rate (by <i>Jim Huisenga</i>)</p> <p>What is the current rate per unit and current fuel fee charge, if any? Refuse 12 Bag Service \$10.57, 24 Bag Service \$11.94, 32 Gallon Service \$12.31, 65 Gallon Service \$13.26, 96 Gallon Service \$13.85, 2 Yard Service \$43.24, 4 Yard Service \$79.30, 6 Yard Service \$113.97, Yard Waste Service \$12.44 Rear Yard Service Charge \$4.64 Recycling Service \$2.20 Fuel Surcharge for the month of January 3.6% \$4721.19</p>	03/04/2026 05:55 PM EST
Q3	Arrowaste, Inc.	<p>Question: Single Pass Collection (by <i>Jim Huisenga</i>)</p> <p>In multiple locations in the bid, it says trash and recycle are being picked up with a single pass collection vehicle, can we assume that is not currently how it is?</p> <p>Recycling is picked up in a single dedicated Vehicle</p>	03/04/2026 05:55 PM EST
Q4	Arrowaste, Inc.	<p>Question: Collection Process (by <i>Jim Huisenga</i>)</p> <p>Can we assume the City is ok with collecting trash and recycle in separate vehicles at different times and recycle every other week with a cart?</p> <p>Yes</p>	03/04/2026 05:56 PM EST
Q5	Arrowaste, Inc.	<p>Question: YW Billing (by <i>Jim Huisenga</i>)</p> <p>Will YW be billed through the BPW or from the contractor to resident?</p> <p>Yard Waste will be billed through the BPW</p>	03/04/2026 05:56 PM EST
Q6	Arrowaste, Inc.	<p>Question: Project Pride (by <i>Jim Huisenga</i>)</p> <p>What is the current rate charged to the City for Project Pride Coupons? 27.06 per coupon</p>	03/04/2026 05:57 PM EST
Q7	Arrowaste, Inc.	<p>Question: Project Pride (by <i>Jim Huisenga</i>)</p> <p>What is the number of Project Pride coupons collected/sold on an annual basis? Currently, between 2000 and 3000 people use the Project Pride Coupons. Although only a small number of customers use the coupons, all 9926 customers have the option to use two coupons per year.</p>	03/04/2026 05:57 PM EST

Q8	Arrowaste, Inc.	Question: Recycle Rebate (by <i>Jim Huisenga</i>) What have the typical payments been for recycling rebates over the years of the current agreement? Over the last two years, the rebate paid was between \$11,500 to \$12,300 every six months	03/04/2026 06:00 PM EST
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Q9	Arrowaste, Inc.	<p>Question: Green Bags (by <i>Jim Huisenga</i>) What is the number of bags collected/sold on an annual basis?</p> <p>About 1500 bags. 66 locations for the 12-bag service and 27 for the 24-bag service, plus extra locations we sell from city hall.</p>	03/04/2026 06:01 PM EST
Q10	Arrowaste, Inc.	<p>Question: Fuel Adjustment (by <i>Jim Huisenga</i>) What is the base Fuel price per gallon for the Fuel Adjustment?</p> <p>It was 3.6 % in January</p>	03/04/2026 06:01 PM EST
Q11	Arrowaste, Inc.	<p>Question: Multi-Family Buildings (by <i>Jim Huisenga</i>) How many Multi-Family buildings have opted into the City's program?</p> <p>Six multi-family buildings are currently being serviced.</p>	03/04/2026 06:02 PM EST
Q12	Arrowaste, Inc.	<p>Question: Multi-Family Buildings (by <i>Jim Huisenga</i>) What are the quantities and sizes of dumpsters for multi-family buildings that have opted in?</p> <p>Currently, We Service 3 two-yard, 2 four-yard, and 1 six-yard containers.</p>	03/04/2026 06:03 PM EST